



Skills for Employment Investment Program (SEIP)

ASSESSMENT TOOL
FOR
MID-LEVEL MANAGEMENT
(RMG SECTOR)

Finance Division, Ministry of Finance Government of the People's Republic of Bangladesh

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PART A - THE ASSESSOR

Instructions to Assessor

Assessment is the process of identifying a candidate's skills and knowledge set against the industry established standards in the workplace. It requires the candidate to consistently and over time demonstrate skills, knowledge and attitude that enable confident completion of workplace tasks in a variety of situations.

In judging assessment evidence, the assessor must ensure that the evidence is:

- authentic (the candidate's own work)
- valid (directly related to the current version of the endorsed competency standard)
- reliable (show that the candidate consistently meets the endorsed unit of competency)
- current (reflects the candidate's current capacity to perform the aspect of work covered by the endorsed unit of competency)
- sufficient (covers the full range of elements in the relevant unit of competency)

There are a number of assessment methods that may be employed including but not limited to:

- written examination
- oral questioning
- practical demonstration

A single unit of competency may be assessed or a group of units of competency may be assessed, either in an actual workplace or a simulated workplace environment.

Conducting Assessment

Prior to commencement of assessment, candidates must have the tasks clearly explained to them. Also, the assessor should provide candidates with clear advice and information about the:

- date, time and place for assessment
- structure of assessment
- number of times performance must be demonstrated or observed
- amount or type of assistance candidates can expect
- assessment environment
- resources required for assessment
- performance standards or benchmarks relevant to the qualification

As well as informing the candidate of what they will be required to do during the assessment, the assessor will also need to explain what evidence they will need to provide in response to the various assessment tasks.

If a candidate is required to submit evidence, any explanation must include specific guidance on:

- what to include as evidence
- how to present the evidence
- how to submit the evidence and to whom

Assessing Competence

Competency-based assessment does not award grades, but simply identifies if the candidate has the skills, knowledge and attitudes to undertake the required task to the specified standard.

Therefore, when assessing competency an assessor has two possible results (assessment decisions) that can be awarded:

- Competent (C)
- Not Yet Competent (NYC)

Competent (C)

If the candidate is able to successfully answer and demonstrate what is required to the expected standard of the assessment criteria, they will be deemed as 'Competent'.

The assessor will award 'Competent' if they feel the candidate has the necessary skills, knowledge and attitudes in all assessment tasks for a given package.

Not Yet Competent (NYC)

If the candidate is unable to answer and demonstrate competency to the expected standard, they will be deemed to be 'Not Yet Competent'.

This does not mean the candidate will need to complete all the assessment tasks again. When applying for reassessment, the focus will be on the specific assessment tasks that were not performed to the required standard.

The candidate may be required to:

- (a) undertake further training or instruction
- (b) undertake the specific assessment task again until they are deemed to be competent

Recording Assessment Information

When all assessment tasks are concluded, the evidence summary sheet should be completed, signed by all parties, and any outstanding activities or issues actioned.

The assessor should ensure that all appropriate forms are completed and signed by all parties.

CHECKLIS	ST FOR AS	<u>SESSOR</u>
Prior to the assessment I have:	Tick (✓)	Remarks
Ensured the candidate is informed about the venue and schedule of assessment.		
Received current copies of the assessment criteria to be assessed, assessment plan and evidence plan.		
Reviewed the assessment criteria and evidence plan to ensure I clearly understood the instructions and the requirements of the assessment process.		
Identified and accommodated any special needs of the candidate.		
Checked the set-up and resources for the assessment.		
During the assessment I have:		
Introduced myself and confirmed identities of candidates.		
Collected the admission slips.		
Put candidates at ease by being friendly and helpful.		
Checked completed self-assessment guide.		
Explained to candidates the purpose, context and benefits of the assessment.		
Ensured candidates understood the assessment process and the assessment procedure.		
Provided candidates with an overview of the assessment criteria to be used.		
Gave specific and clear instructions to the candidates.		
Observed carefully the specified time limits provided in the assessment package.		
Stayed at the assessment area during the entire duration of the assessment activity.		
Ensured notes are made on unusual conditions or situations during the assessment and include these in the report.		
Did not provide any assistance during the assessment or indicated in any way whether the candidate is or is not performing the activity correctly (intervened only for health and safety reasons).		

Implemented the evidence gathering process and ensured its validity, reliability, fairness and flexibility.	
Collected appropriate evidence and matched relevance to the elements, performance criteria, range of variables and evidence guide in the relevant units of competency.	
Explained the results reporting procedure to the candidate.	
Encouraged candidates to seek clarifications if in doubt about the pre- and post-assessment activity procedures.	
Asked candidates for feedback on the assessment.	
Explained legal, health and safety, and ethical issues, if applicable.	
After the assessment I have:	
Provided feedback on the assessment decision. This includes the following:	
 clear and constructive feedback on the assessment decision 	
 information on ways of addressing any identified gaps in competency revealed by the assessment 	
 opportunity to discuss the assessment process and outcome 	
 information on reassessment process (if necessary) 	
 information on appeal (if necessary) 	
Prepared the necessary assessment reports. This includes the following:	
 record the assessment decision using the prescribed rating sheet 	
 maintain records of the assessment procedures, evidence collected and assessment decision 	
endorse assessment decision to BTEB	
prepare recommendations for the issuance of certificate	
Thanked candidate for participating in the assessment.	

Assessment Evidence Guide

The purpose of assessment is to confirm that an individual can perform to the standards expected by in the workplace, as expressed in the competency standards.

To attain the certificate of **Mid-Level Management**, a candidate must demonstrate competent skill and knowledge in all the units of competency listed below. Upon successful completion of all assessment activities, a candidate shall be awarded with a certificate.

CODE	UNIT OF COMPETENCY
Generic Competencies	
SEIP-RMG-MLM-01-G	Use basic mathematical concepts
SEIP-RMG-MLM-02-G	Carry out workplace interaction
SEIP-RMG-MLM-03-G	Operate in a team environment
SEIP-RMG-MLM-04-G	Acquire basic IT skills
Sector-specific Compete	ncies
SEIP-RMG-MLM-01-S	Understand the RMG business
SEIP-RMG-MLM-02-S	Apply occupational health and safety (OHS) practice in the workplace
SEIP-RMG-MLM-03-S	Carry out calculations and measurements
SEIP-RMG-MLM-04-S	Read and interpret sketches and drawings
Occupation-specific Con	npetencies
SEIP-RMG-MLM-01-O	Perform sewing machine operations
SEIP-RMG-MLM-02-O	Develop plan and schedule
SEIP-RMG-MLM-03-O	Develop knowledge of basic organisational structure
SEIP-RMG-MLM-04-O	Show leadership in the workplace
SEIP-RMG-MLM-05-O	Resolve conflict and assess risk
SEIP-RMG-MLM-06-O	Evaluate production performance

Assessment Evidence Plan

An assessment evidence plan is a document that assists in establishing what evidence needs to be collected by the assessor to ensure that the candidate meets all the appropriate requirements of the competency standard. It usually contains a record of:

- evidence requirements as set out in the competency standard
- who will collect the evidence
- time period needed to collect the evidence

Oc	cupation:	Mid-l	Mid-Level Management					
Un	it Name:	Use	Use basic mathematical concepts					
Un	it Code:	SEIP	-RMG-MLM-01-G					
As	sessment Method:		Р	0		W		
		(inclu demo	rmance ding onstration and vation)	Oral questioning	Written examination (including short-answer multiple choice, and true or false questions)			
Ele	ement	Perf	Performance Criteria				0	W
1.	Identify calculation requirements in the	1.1.	1.1. Calculation requirements are identified from workplace information.					
	workplace	1.2.	Mathematical problems are constructed from workplace information.					
2.	Select appropriate mathematical	2.1.	Appropriate meth	nod is selected to carry ement.	out the	$\sqrt{}$		
	methods/concepts for calculation	2.2.	Constructed mat with appropriate r	hematical problems are nethod.	solved	V		
3.	Use tool/instrument to perform	3.1.	Tools and instru are identified.	ments required for comp	outation	$\sqrt{}$		
	calculations		Calculation is pe	rformed using appropriat	e tools	$\sqrt{}$		

Oc	cupation:	Mid-l	Mid-Level Management						
Un	nit Name:	Carry	out workplace inte	eraction					
Un	nit Code:	SEIP	-RMG-MLM-02-G						
As	sessment Method:		P O W						
		(inclu	rmance ding onstration and ovation)	Oral questioning	(includir multiple	Written examination (including short-answer, multiple choice, and true or false questions)			
Ele	ement	Perfe	ormance Criteria			Р	0	W	
1.	Carry out workplace interaction	1.1.	Workplace codes organisational gu	d as per		$\sqrt{}$			
		1.2.	Appropriate lines with supervisors a	of communication are mai	intained				

		1.3.	Workplace interactions are conducted in a courteous manner to gather and convey information.	√		
		1.4.	Workplace procedures and matters are comprehended.		V	
2.	Read and understand	2.1.	Workplace documents are interpreted correctly.	$\sqrt{}$		
	workplace documents	2.2.	Visual information/symbols/signage are understood correctly and followed.	$\sqrt{}$		
		2.3.	Specific and relevant information are accessed from appropriate sources.	$\sqrt{}$		
		2.4.	Appropriate medium is used to transfer information and ideas.	V		
3.	Participate in workplace meetings	3.1.	Team meetings are attended on time.		$\sqrt{}$	
	and discussions	3.2.	Meeting procedures and etiquette are followed.		$\sqrt{}$	
		3.3.	Active participation is ensured, opinions are expressed and heard.		$\sqrt{}$	
		3.4.	Inputs are provided and interpreted in line with the meeting purpose.		$\sqrt{}$	
4.	Practice professional ethics at work	4.1.	Responsibilities as a team member are performed.	$\sqrt{}$		
	ethics at work	4.2.	Tasks are performed in accordance with workplace procedures.	$\sqrt{}$		
		4.3.	Confidentiality is maintained.		$\sqrt{}$	
		4.4.	Inappropriate and conflicting situations are avoided.		V	

Oc	cupation:	Mid-l	Mid-Level Management						
Un	it Name:	Oper	Operate in a team environment						
Un	it Code:	SEIP	P-RMG-MLM-03-G						
As	sessment Method:		Р	0		W			
		(inclu	rmance Iding Instration and Irvation)	Oral questioning	Written examination (including short-answer, multiple choice, and true or false questions)			wer,	
Ele	ement	Perf	ormance Criteria			Р	0	W	
1.	Identify team goals and work processes	1.1.	Roles and objecti interpreted.	ves of the team are identif	ied and		$\sqrt{}$		
		1.2.	Roles and respo	nsibilities of team memberpreted.	ers are		√		
2.	Identify own role and responsibilities within	2.1.	2.1. Personal role and responsibilities are identified within the team environment.						
	team	2.2.	Reporting relation and external to te	nships are interpreted with eam.	in team		$\sqrt{}$		

3. Communicate and co-operate with team members		3.1.	Other teammates' tasks are identified and support provided when requested.	>		
		3.2.	The team is encouraged through sharing information or expertise, working together to solve problems, and putting team success first.	√		
		3.3.	3. Views and opinions of other team members are interpreted and respected.			
4.	Practice problem solving within the team	4.1.	Problems faced at the individual and team level are identified and showed insight into the root-causes of the problems.		\checkmark	
		4.2.	A range of solutions and courses of action are identified together with benefits, costs, and risks associated with each.		\checkmark	
	4.3. The good ideas of others to help develop solutions are recognised and advice sought from those who have solved similar problems.			\checkmark		
		4.4.	It is looked beyond the obvious and not stopped at the first answers.		\checkmark	

Oc	cupation:	Mid-l	Mid-Level Management					
Un	it Name:	me: Apply basic IT skills						
Un	it Code:	SEIP	-RMG-MLM-04-G					
As	sessment Method:		Р	0		W		
		(inclu	rmance ding onstration and vation)	Oral questioning	Written (includir multiple true or f	ng sho choic	rt-ans e, and	wer, I
Ele	ement	Perf	ormance Criteria			Р	0	W
1.	Identify and use most commonly used IT	1.1.	History of information and summarised.	ation technology (IT) is id	entified		$\sqrt{}$	
	tools	1.2. Commonly used IT tools are identified and described.						$\sqrt{}$
2.	Understand use of	2.1.	Basic parts of a c	omputer are identified.		$\sqrt{}$		
	computer	2.2.	Turning on and performed.	off technique of a comp	outer is	√		
		2.3.	Working environi operating system	ment, functions and feat is interpreted.	ures of	$\sqrt{}$		
		2.4.	Simple trouble-sh	nooting techniques are app	olied.			
3.	Work with word processing	3.1.	Word processin perform activity is		ate to	√		
	application	3.2. Basic typing technique to document is applied.				$\sqrt{}$		
		3.3.	Word processing employed.	g techniques to docume	ent are	V		

	3.4.	Personal CV writing using suitable word processing techniques is practiced.		\checkmark	
	3.5.	Saving and retrieving technique of a document is used.	V		
Access email and search the internet	4.1.	Access email and search the internet.	$\sqrt{}$		
	4.2.	Writing and sending of workplace emails is completed.	V		
	4.3.	Different browsers to work online are identified and selected.	V		
	4.4.	Browse different web portals and apply proper search techniques.	V		

Oc	ccupation:	Mid-l	Mid-Level Management						
Un	nit Name:	Unde	Understand the RMG business						
Un	nit Code:	SEIP-RMG-MLM-01-S							
As	sessment Method:		Р	0		W			
		(inclu demo	rmance ding onstration and vation)	Oral questioning	Written (includir multiple true or f	ng sho choic	rt-ans e, and	wer,	
Ele	ement	Perf	ormance Criteria			Р	0	W	
1.	Identify basic business	1.1.		equirements in RMG Secondance with specific job			$\sqrt{}$		
	communication practices 1.	1.2. Modes of communication are identified and described.					$\sqrt{}$		
		1.3.	1.3. Communication policies and guidelines are interpreted and followed.						
2.	Recognise the history of RMG industry in	2.1.		ndustry in Bangladesh is e the past and present stat rends.					
	Bangladesh	2.2.		the RMG industry and Bangladesh labour manasis on manpower and ed			V		
		2.3.	2.3. Present and projected future trends and technologies relevant to the sector are identified.				$\sqrt{}$		
3.	Identify major departments of RMG	3.1	Scope and natural RMG sector are in	re of major departments dentified.	of the		$\sqrt{}$		
	sector	3.2		sibilities of self are iden epartment and organisation			$\sqrt{}$		
		3.3	Machines used identified.	in different departmer	nts are		$\sqrt{}$		

List prime export markets	4.1.	Types of prime export markets are categorised based on their current and future potential.	$\sqrt{}$	
	4.2.	Export marketing process is clearly identified and described.	√	

Oc	cupation:	Mid-I	Level Management	t						
Ur	nit Name:	Appl	y occupational hea	lth and safety (OHS) prac	ctice in the	work	place	!		
Ur	nit Code:	SEIP	P-RMG-MLM-02-S							
As	Assessment Method:		P O				W			
		(inclu	(including (includemonstration and multi		(includir multiple	ten examination luding short-answe tiple choice, and or false questions				
Ele	ement	Perf	ormance Criteria			Р	0	W		
1.	Identify OHS policies and procedures	1.1.	OHS policies and interpreted.	√	$\sqrt{}$					
		1.2.	1.2. Safety signs and symbols are identified and followed.							
		1.3.	1.3. Response, evacuation procedures and other contingency measures are interpreted correctly.							
2.	Apply personal health and safety practices	2.1.		d procedures are applie ng personal protective eq						
		2.2.	2.2. Common health issues are recognised.				$\sqrt{}$			
		2.3.	Common safety is	Common safety issues are identified.						
3.	Report hazards and risks	3.1.	Hazards and risks	s are identified.		$\sqrt{}$				
	113/2	3.2.	Hazards and risk interpreted.	ks assessment and conf	rols are	√				
4.	Respond to emergencies	4.1.	Respond to alarm	ns and warning devices.			$\sqrt{}$			
	emergendes	4.2.	Emergency responded to.	onse plans and procedu	ires are		$\sqrt{}$			
		4.3.	First aid procedu are identified.	res during emergency s	tuations		$\sqrt{}$			

Occupation:	Mid-Level Management	lid-Level Management						
Unit Name:	Carry out measurement	arry out measurements and calculations						
Unit Code:	SEIP-RMG-MLM-03-S	EIP-RMG-MLM-03-S						
Assessment Method:	Р	0	w					
	Performance	Oral questioning	Written examination (including short-answer,					

		demo			e choice, and false questions			
Ele	ement	Performance Criteria			Р	0	w	
1.	Selecting measuring devices	1.1.	Work instructions job in hand.	are confirmed and applie	ed to the	$\sqrt{}$		
		1.2.	Materials to be m specifications.	easured are identified as	per job	V		
		1.3.	Appropriate meas	suring devices are selecte e measured.	d based	V		
		1.4.	Specifications documents.	are obtained from	relevant	V		
		1.5.		earance limits are identing to the job requirements		V		
2.	Obtain measurements for	2.1.	Accurate meas	surements are obtain ob requirements.	ned in	V		
	apparel 2.2	2.2.		asurements are identifi conversions done a	ed and is per	√		$\sqrt{}$
		2.3.	Measurements argiven company for	re confirmed and recorde ormat.	ed in the	V		
3.	Perform simple calculations	3.1.	Simple calculation carried out.	ns involving basic operat	ions are			
		3.2.	Other operations	are used to complete tas	ks.		$\sqrt{}$	
				ulas for calculating quar selected and calculation		$\sqrt{}$		
		3.4.	Material quantitie shared with team	es are accurately calcula	ted and	V		

Occupation:	Mid-Level Management							
Unit Name:	Read and interpret sket	Read and interpret sketches and drawings						
Unit Code:	SEIP-RMG-MLM-04-S	SEIP-RMG-MLM-04-S						
Assessment Method:	Р	0	w					
	Performance (including demonstration and observation)	Oral questioning	Written examination (including short-answer, multiple choice, and true or false questions)					
Element	Performance Criteria			Р	0	W		
Interpret information and specifications	1.1. Appropriate manual and collected.	77 - 7						
	1.2. Information and sinterpreted and a	specifications in the manu	ials are	V				

2.	Read and interpret sketches and	2.1.	Relevant sketches and drawings are identified for job requirement.	$\sqrt{}$		
	drawings	2.2.	Key terms and abbreviations are identified and interpreted.	$\sqrt{}$		
		2.3.	Signs and symbols are identified and interpreted.		$\sqrt{}$	
		2.4.	Schedules, dimensions, sketches, drawings and specifications are correctly read and interpreted.	$\sqrt{}$		

Oc	cupation:	Mid-L	Mid-Level Management							
Ur	nit Name:	Perf	Perform sewing machine operations							
Ur	nit Code:	SEIP-RMG-MLM-01-O								
As	sessment Method:		Р	0		W				
		Performance (including demonstration and observation) Oral questioning Written e (including multiple of true or fall to the control of the c			ng sho choic	rt-ans e, and	wer, I			
Ele	ement	Perf	ormance Criteria			Р	0	W		
1.	Identify operation flow chart	1.1.	Operation flow of process is identified							
		1.2.	.2. Each step within the operation flow chart is explained.				$\sqrt{}$			
2.	Identify garments and garment parts	2.1.	Different types of garment are identified for construction.							
		2.2.	Garment parts an as per sample.	d points of garment are id	entified			$\sqrt{}$		
		2.3.	Methods of meas	uring garments are identif	ied.			$\sqrt{}$		
3.	Identify sewing machines	3.1.	Different types of	sewing machine are ident	tified.			$\sqrt{}$		
	macrimes	3.2. Functions of different types of sewing machine are explained.						$\sqrt{}$		
4.	Identify sewing	4.1.	Single needle ma	chine is operated.		$\sqrt{}$				
	machines	4.2.	Over lock machin	e is operated.		$\sqrt{}$				
		4.3.	Flat lock machine	e is operated		$\sqrt{}$				

Occupation:	Mid-Level Management	Mid-Level Management						
Unit Name:	Develop plan and sched	Develop plan and schedule						
Unit Code:	SEIP-RMG-MLM-02-O	EIP-RMG-MLM-02-O						
Assessment Method:	Р	0	W					
	Performance (including demonstration and observation)	Oral questioning	Written examination (including short-answer, multiple choice, and true or false questions)					

Ele	ement	Perf	ormance Criteria	Р	0	W
1.	Identify goal and targets	1.1.	SMART goal is identified and described.			$\sqrt{}$
	Ü	1.2.	Targets are identified and explained.		$\sqrt{}$	
			Methodologies for achieving goal are matched with SOP.		$\sqrt{}$	
2.	Perform planning and scheduling	2.1.	Work plan is explained.			$\sqrt{}$
	Scrieduling	2.2.	Work plan is prepared according to operational requirements.	$\sqrt{}$		
		2.3.	Schedule is explained.		$\sqrt{}$	
		2.4.	Schedule is maintained as per work plan.	√		

Oc	cupation:	Mid-l	_evel Management					
Un	nit Name:	Deve	lop knowledge of b	asic organisational struct	ure			
Un	nit Code:	SEIF	SEIP-RMG-MLM-03-O					
Assessment Method:			Р	0		W		
		(includemo	rmance Iding Instration and Irvation)	Oral questioning	Written examination (including short-answer, multiple choice, and true or false questions)			wer,
Ele	ement	Performance Criteria			Р	0	W	
1.	Identify production	1.1.	Production depar	tments are identified.			$\sqrt{}$	
	departments	1.2.	1.2. Activities of production departments are described.					$\sqrt{}$
2.	Identify non-	2.1.	2.1. Non-production departments are identified.				$\sqrt{}$	
	production departments	2.2.	2.2. Activities of non-production departments are described.				$\sqrt{}$	

Occupation:	Mid-Level Management	Mid-Level Management					
Unit Name:	Show leadership in the	Show leadership in the workplace					
Unit Code:	SEIP-RMG-MLM-04-O	SEIP-RMG-MLM-04-O					
Assessment Method:	Р	P O			W		
	Performance (including demonstration and observation)	Oral questioning	Written examination (including short-answer, multiple choice, and true or false questions)			wer,	
Element	Performance Criteria			Р	0	W	
Develop and facilitate team cohesion	1.1. Types of leadersh	1.1. Types of leadership are identified and defined.				$\sqrt{}$	
team conesion	1.2. Challenges of described.	leadership are identifie	d and		$\sqrt{}$		

2.	Communicate information	2.1.	Methods of communication are identified and described.	>	
		2.2.	Communication of information is planned and prepared.		$\sqrt{}$
		2.3.	Information is communicated clearly and concisely.	$\sqrt{}$	

Occupation:		Mid-Level Management						
Unit Name:		Resolve conflict and assess risk						
Un	it Code:	SEIP	-RMG-MLM-05-O					
As	sessment Method:		Р	0		W	W	
		(inclu	uding (including onstration and multiple o		examination ng short-answer, choice, and false questions)		wer, I	
Ele	ement	Perf	ormance Criteria			Р	0	w
1.	Identify and resolve conflict	1.1.	Sources of conflict at individual and team level are identified.				$\sqrt{}$	
		1.2.	Conflict is clarifie handling procedu	ed and resolved using gr re.	evance		$\sqrt{}$	
		1.3.	Problems are ideorganisational po	dentified and resolved licy.	as per		$\sqrt{}$	
2.	Assess risk and make decision	2.1. Risk management techniques are identified and described.				$\sqrt{}$		
		2.2.	Risks are identifie	ed, defined and recorded.			$\sqrt{}$	
		2.3. Courses of action to eliminate or limit risk are identified.				$\sqrt{}$		
		2.4. Decision making process is identified and explained.			$\sqrt{}$			
		2.5.		ade and course of liminate or limit risk.	action		√	

Occupation:	Mid-Level Managemen	Mid-Level Management				
Unit Name:	Evaluate production pe	Evaluate production performance				
Unit Code:	SEIP-RMG-MLM-06-O	SEIP-RMG-MLM-06-O				
Assessment Method:	Р	P O W				
	Performance (including demonstration and observation)	Oral questioning	Written examination (including short-answer multiple choice, and true or false questions		wer,	
Element	Performance Criteria			Р	0	W
Identify and resolve conflict	1.1. Purpose and be identified and de	enefits of mentoring pl fined.	an are			$\sqrt{}$

	1.2.	Ground rules and expectations are established with employee.		$\sqrt{}$	
	1.3.	Training requirements, modes and methods are identified and discussed with employee.	√		
1.4		Mentoring plan is developed in consultation with employee.	V		
1.5. Range of tools and resources to support mentoring plan are developed.		√			
	1.6. Employee mentoring plan is implemented and evaluated.		√		
2. Assess risk and make decision	2.1.	Team and individual performance appraisal and review process is explained.	$\sqrt{}$		
	2.2.	Production performance against expected target is assessed.	$\sqrt{}$		
	2.3.	Performance appraisal is conducted in accordance with organisational practice.	V		
	2.4.	Performance appraisal feedback is provided to employee.	$\sqrt{}$		

PART B - THE CANDIDATE

Instructions to Candidate

To be assessed as competent, you must provide evidence which demonstrates that you can perform to the necessary standard the various elements of these units of competency that comprise of the Certificate in Mid-Level Management. Assessment of competency requires you to consistently demonstrate skill, knowledge and aptitude (through a variety of assessment tools such as multiple choice, short-answer questions, oral questioning, workplace observation, and practical demonstration) that enables confident completion of workplace tasks in a variety of situations.

In judging the evidence, your assessor must ensure that the evidence is:

- authentic (your own work)
- valid (directly related to the current version of the units of competency)
- reliable (consistently demonstrates of your knowledge and skill)
- current (shows your current capacity to perform the work)
- sufficient (covers the full range of elements comprised within the units of competency)

Furthermore, the assessment process must:

- provide for valid, reliable, flexible and fair assessment
- provide for judgment to be made on the basis of sufficient evidence
- offer valid, authentic and current evidence
- include workplace requirements

There are two types of assessment:

1. <u>Knowledge Assessment</u> - is designed to enable assessment against the various *elements* contained within the units of competency through a variety of activities such as multiple choice, short-answer questions, oral questioning. It is essentially examining your theoretical knowledge.

This provides the assessor with substantial evidence of your knowledge and aptitude to perform the work relating to the specific unit of competency, in conjunction with other assessment tools such as workplace observation.

You should complete the knowledge assessment as directed by the assessor and follow all instructions as and when given. If you are unable to complete the knowledge assessment, please speak to the assessor about alternative assessment solutions.

2. <u>Skill Assessment</u> - is designed to enable assessment against the various *performance criteria* contained within the units of competency through, for example, demonstration of skill in a simulated or actual work environment. In essence, it is an examination of your practical ability.

This provides the assessor with substantial evidence of your ability to perform the work relating to the specific unit of competency to the standard expected by industry (the benchmark).

You should complete the skill assessment as directed by the assessor and follow all instructions as and when given, ensuring your own health and safety.

Once you have been assessed as competent against all of the units of competency comprising of the qualification being undertaken, you will be awarded your certificate.

You assessor will discuss in more detail the requirements for assessment for each unit of competency at the appropriate time.

And please do not panic if you are not assessed as competent on any part of your qualification at your first attempt. Your assessor will discuss with you any identified skill and knowledge gaps, work through those with you and assist you as much as possible in attaining competency.

Self-Assessment Guide

Before undertaking any assessment, you should review the list of skills, knowledge and aptitudes relating to the assessment (drawn from the units of competency, its various elements and performance criteria) to determine whether you have current competency in these areas.

If you believe you can demonstrate the skills and knowledge required and can successfully complete the various assessment activities, you should then proceed to discuss your assessment with the assessor and complete Assessment Agreement.

However, should you not believe, for whatever reason, that you are not able to successfully complete the various assessment activities, then speak with the assessor. The assessor will assist you in identifying any skill and knowledge gaps, work through those with you and assist you as much as possible in attaining competency.

Please complete the self-assessment checklist below and discuss with the assessor.

Qualification:	Mid-Level Management
Units of	Generic units:
competency:	Use basic mathematical concepts
	Carry out workplace interaction
	Operate in a team environment
	Acquire basic IT skills
	Sector-specific units:
	Understand the RMG business
	Apply occupational health and safety (OHS) practice in the workplace
	Perform measurements and calculations
	Read and interpret sketches and drawings
	Occupation-specific units:
	Perform sewing machine operations
	Develop plan and schedule
	Develop knowledge of basic organisational structure
	Show leadership in the workplace
	Resolve conflict and assess risk
	Evaluate production performance

Instructions:

- Read each of the questions in the left-hand column of the chart
- Place a tick $(\sqrt{})$ in the appropriate box opposite each question to indicate your answer

Can I?	YES	NO
Identify calculation requirements from workplace information		
Construct mathematical problems from workplace information		
Carry out appropriate method to calculation requirements		
Solve constructed mathematical problems with appropriate method		

•	Identify require tools and instruments for computation					
•	Perform calculation using appropriate tools and instruments accurately					
•	Interpret workplace codes of conduct as per organisational guidelines					
•	Maintain appropriate lines of communication with supervisors and colleagues					
•	Conduct workplace interactions in a courteous manner to gather and convey information					
•	Comprehend workplace procedures and matters					
-	Interpret workplace documents correctly					
•	Understand and follow visual information/symbols/signage correctly					
•	Access specific and relevant information from appropriate sources					
-	Use appropriate medium to transfer information and ideas					
-	Attend team meetings on time					
-	Follow meeting procedures and etiquette					
•	Ensure active participation, express opinions and heard					
-	Interpret Inputs in line with the meeting purpose					
•	Perform responsibilities as a team member					
•	Perform tasks in accordance with workplace procedures					
-	Maintain confidentiality					
-	Avoid Inappropriate and conflicting situations					
•	Identify and Interpret roles and objectives of the team					
-	Identify and Interpret roles and responsibilities of team members					
•	Identify personal role and responsibilities within the team environment					
•	Interpret reporting relationships within team and external to team					
•	Identify other teammates' tasks and support provided when requested					
•	Encourage the team through sharing information or expertise, working together to solve problems, and putting team success first					
•	Interpret views and opinions of other team members					
•	Identify problems faced at the individual and team level and showed insight into the root-causes of the problems					
•	Identify a range of solutions and courses of action together with benefits, costs, and risks associated with each					
•	Recognise the good ideas of others to help develop solutions and advice sought from those who have solved similar problems					
•	It is looked beyond the obvious and not stopped at the first answers					

		1
•	Identify and summary history of information technology (IT)	
•	Identify and described commonly used IT tools	
•	Identify basic parts of a computer	
•	Perform turning on and off technique of a computer	
•	Interpret working environment, functions and features of operating system	
•	Apply simple trouble-shooting techniques	
•	Operate word processing application appropriate to perform activity	
•	Apply basic typing technique to document	
•	Employ word processing techniques to document	
•	Practice personal CV writing using suitable word processing techniques	
•	Use saving and retrieving technique of a document	
•	Identify and interpret spreadsheet working environment, functions and features	
•	Perform data entry on spreadsheet appropriate to perform activity	
•	Apply data manipulation techniques to spreadsheet document	
•	Create and save spreadsheet document	
•	Explain use of email account in online environment	
•	Complete writing and sending of workplace emails	
•	Identify and select different browsers to work online	
•	Apply browse different web portals and proper search techniques	
•	Interpret communication requirements in RMG Sector in accordance with specific job role	
•	Identify and describe modes of communication	
•	Interpret and follow communication policies and guidelines	
•	Explore history of RMG industry in Bangladesh with reference to the past and present status, and expected future trends	
•	State Importance of the RMG industry and its relationship to the Bangladesh labour market with emphasis on manpower and economic impact	
•	Identify present and projected future trends and technologies relevant to the sector	
•	Identify scope and nature of major departments of the RMG sector	
•	Categorize types of prime export markets based on their current and future potential	
•	Identify and describe export marketing process is clearly	
•	Interpret OHS policies and safe operating procedures	
		•

•	Identify and follow Safety signs and symbols	
•	Interpret response, evacuation procedures and other contingency measures	
•	Apply OHS policies and procedures in the workplace including personal protective equipment (PPE)	
•	Recognise common health issues	
•	Identify common safety issues	
•	Identify hazards and risks	
•	Interpret hazards and risks assessment and controls	
•	Respond to alarms and warning devices	
•	Respond emergency response plans and procedures	
•	Identify first aid procedures during emergency situations	
•	Apply and confirm work instructions to the job in hand	
•	Identify materials to be measured as per job specifications	
•	Appropriate measuring devices are selected based on materials	
•	Obtain specifications from relevant documents	
•	Identify and adjust tolerance and clearance limits according to the job requirements	
•	Obtain accurate measurements in accordance with job requirements	
•	Identify systems of measurements and measurement conversions done as per requirement	
•	Confirm and record measurements in the given company format	
•	Carry out simple calculations involving basic operations	
•	Use other operations to complete tasks	
•	Perform and verify appropriate formulas for calculating quantities of materials are selected and calculations	
•	Calculate material quantities are accurately with team	
•	Identify and collect appropriate manuals for work activity	
•	Interpret and apply information and specifications in the manuals	
•	Identify relevant sketches and drawings for job requirement	
•	Identify and interpret key terms and abbreviations	
•	Identify and interpret signs and symbols	
•	Interpret schedules, dimensions, sketches, drawings and specifications are correctly read	
•	Identify and describe operation flow chart of garment manufacturing process	
•	Explain each step within the operation flow chart	
		 ·

•	Identify different types of garment for construction	
•	Identify garment parts and points of garment as per sample	
•	Identify methods of measuring garments	
•	Identify different types of sewing machine	
•	Explain functions of different types of sewing machine	
•	Operate single needle machine	
•	Operate over lock machine	
•	Operate flat lock machine	
•	Identify and describer SMART goal	
•	Identify and explain targets	
•	Match methodologies for achieving goal with SOP	
•	Explain work plan	
•	Prepare work plan according to operational requirements	
•	Explain schedule	
•	Maintain schedule as per work plan	
•	Identify production departments	
•	Describe activities of production departments	
•	Identify non-production departments	
•	Describe activities of non-production departments	
•	Identify and define types of leadership	
•	Identify and describe challenges of leadership	
•	Identify and describe methods of communication	
•	Plan and prepare communication of information	
•	Communicate information clearly and concisely	
•	Identify sources of conflict at individual and team level	
•	Clarify and resolve conflict using grievance handling procedure	
•	Identify and resolve problems as per organisational policy	
•	Identify and describe risk management techniques	
•	Identify, define and record risks	
•	Identify courses of action to eliminate or limit risk	
•	Identify and explain decision making process	
•	Made decision and course of action implemented to eliminate or limit risk	
•	Identify and define purpose and benefits of mentoring plan	
•	Establish ground rules and expectations with employee	

•	Identify and discuss with employee	training requirements, modes and methods				
•	Develop mentoring pla	an in consultation with employee				
•	Develop range of tools	and resources to support mentoring plan				
•	Implement and evalua	te employee mentoring plan				
•	Explain team and individual performance appraisal and review process					
•	Assess production per	formance against expected target				
•	Conduct performance practice	appraisal in accordance with organisational				
•	Provide performance a	appraisal feedback to employee				
ed	I agree to undertake assessment in the knowledge that the information gathered will only be used for educational and professional development purposes, and can only be accessed by concerned assessment personnel and my manager/supervisor.					
Ca	ndidate's signature:		Date:			

PART C - THE ASSESSMENT

Assessment Agreement – Mid-Level Management

The purpose of assessment is to confirm that you can perform to the standards expected in the workplace of an occupation, as expressed in the competency standards (after completion of self-assessment and in agreement with assessor).

To help achieve this, an assessment agreement is required to navigate both you and the assessor through the assessment process.

The assessment agreement is designed to provide a clear understanding of what and how you will be assessed and to nominate the tools that may be used to collect the assessment evidence.

You, the assessor and/or workplace supervisor should agree on the assessment requirements, dates and deadlines.

Therefore, to attain the Certificate of Mid- Level Management, you must demonstrate competence in the following units, as established in the assessment agreement:

CODE	UNIT OF COMPETENCY
Generic Competencies	
SEIP-RMG-MLM-01-G	Use basic mathematical concepts
SEIP-RMG-MLM-02-G	Carry out workplace interaction
SEIP-RMG-MLM-03-G	Operate in a team environment
SEIP-RMG-MLM-04-G	Acquire basic IT skills
Sector-specific Competencies	
SEIP-RMG-MLM-01-S	Understand the RMG business
SEIP-RMG-MLM-02-S	Apply occupational health and safety (OHS) practice in the workplace
SEIP-RMG-MLM-03-S	Perform measurements and calculations
SEIP-RMG-MLM-04-S	Read and interpret sketches and drawings
Occupation-specific Compete	ncies
SEIP-RMG-MLM-01-O	Perform sewing machine operations
SEIP-RMG-MLM-02-O	Develop plan and schedule
SEIP-RMG-MLM-03-O	Develop knowledge of basic organisational structure
SEIP-RMG-MLM-04-O	Show leadership in the workplace
SEIP-RMG-MLM-05-O	Resolve conflict and assess risk
SEIP-RMG-MLM-06-O	Evaluate production performance

After successful completion of learning and assessment, you shall be awarded with a certificate.

Assessment Agreement				
Occupation:	Mid-Level Management			
Assessment Centre:				
Candidate Name:				
Assessor Name:				
Unit of Competency				
Generic Competencies				
SEIP-RMG-MLM-01-G	Use basic mathematical concepts			
SEIP-RMG-MLM-02-G	Carry out workplace interaction			
SEIP-RMG-MLM-03-G	Operate in a team environment			
SEIP-RMG-MLM-04-G	Acquire basic IT skills			
Sector-specific Competencies				
SEIP-RMG-MLM-01-S	Understand the RMG business			
SEIP-RMG-MLM-02-S	Apply occupational health and safety (OHS) practice in the workplace			
SEIP-RMG-MLM-03-S	Perform measurements and calculations			
SEIP-RMG-MLM-04-S	Read and interpret sketches and drawings			
Occupation-specific Compe	tencies			
SEIP-RMG-MLM-01-O	Perform sewing machine operations			
SEIP-RMG-MLM-02-O	Develop plan and schedule			
SEIP-RMG-MLM-03-O	Develop knowledge of basic organisational structure			
SEIP-RMG-MLM-04-O	Show leadership in the workplace			
SEIP-RMG-MLM-05-O	Resolve conflict and assess risk			
SEIP-RMG-MLM-06-O	Evaluate production performance			

Resources Required for Assessment

Candidates must have access to the following:

- copies of activities, questions, projects nominated by the assessor
- relevant organisational policies, protocols and procedural documents (if required)
- devices or tools to record answers
- appropriate actual or simulated workplace
- all necessary tools and equipment used in performance of the work-based task
- any other resources normally used in the workplace

Assessment Instructions

Candidates should respond to the formative and summative assessments either verbally or in writing as agreed with the assessor. Written responses can be recorded in the spaces provided (if more space is required attach additional pages) or submitted in a word-processed document.

If candidates answer verbally, the assessor should record their answers in detail.

Candidates should also undertake observable tasks that provide evidence of performance. The assessor must provide instruction to candidates on what is expected during observation, and arrange a suitable time and location for demonstration of these skills.

Candidates must fully understand what they are required to do to complete these assessment tasks successfully, then sign the declaration.

Performance Standards

To receive a **satisfactory** result for the assessments, candidates must complete all activities, questions, projects, and tasks nominated by the assessor, to the required standard.

Completion of all tasks for a unit of competency, to a satisfactory level, will contribute to an assessment of competence for that specific individual unit (or units if holistic assessment approach is taken).

Successful completion of all the units of competency that comprise of the qualification Mid-Level Management, will result in the candidate being issued with the relevant, nationally recognised certificate. Assessors must clearly explain the required performance standards.

Declaration

I declare that:

- the assessment requirements have been clearly explained to me
- all the work completed towards assessment will be my own
- cheating and plagiarism are unacceptable

Candidate Signature:	Date:	
Assessor Signature:	Date:	

PART D - ASSESSMENT TOOLS

Specific Instructions to Assessor

Please read carefully and prepare as necessary:

- The assessor shall (practical demonstration assessment activities):
 - provide the candidate with the necessary tools, equipment, machinery and materials for completion of one (1) set of the following practical demonstration activities:

Set A:

- Perform cutting and sewing of basic T-shirt
- Prepare operation breakdown and set production target of knitted girls tops
- Prepare training calendar

Set B:

- Perform cutting and sewing of front part of woven basic skirt
- Prepare operation breakdown and set production target of basic skirt
- Prepare hourly production monitoring calendar for a week

Set C:

- Perform sewing of collar and collar band of woven shirt
- Prepare operation breakdown and set production target of polo shirt
- Prepare an evaluation report
- provide the candidate with the copy of the specific instruction to candidate
- allow each practical demonstration to be performed within maximum two (2) hours including preparation of the materials
- ensure that the candidate FULLY understands the instructions before proceeding to the performance of the assessment activity
- allow fifteen (15) minutes for the candidate to familiarise themselves with the resources to be used during the practical demonstrations
- ensure that the candidate is wearing appropriate personal protective equipment (PPE) before allowing them to proceed with the assessment activity
- 2. Assessment shall be based on the performance criteria in each of the units of competency. The evidence gathering method shall be comprised of:
 - (a) Written Test (1 hour) knowledge evidence
 - (b) Practical Demonstration (4 hours) performance evidence

The practical demonstration activities will be divided into three (3) tasks (contained in one set):

- (i) Practical Demonstration 1 (2 hours)
- (ii) Practical Demonstration 2 (1 hour)
- (iii) Practical Demonstration 3 (1 hour)

Final assessment is your responsibility as the accredit/certified assessor.

3. At the conclusion of each assessment activity, you will provide feedback to the candidate of the assessment result. The feedback will indicate whether the candidate is:

	1					
ш		CO	ΜF	PE 1	ΓΕΙ	NT

NOT YET COMPETENT

- 4. The list of tools, equipment, machinery and materials to be provided for completion of the practical demonstration assessment activities can be found at:
 - Set A Practical Demonstration 1 page 39
 - Set A Practical Demonstration 2: page 45
 - Set A Practical Demonstration 3: page 49
 - Set B Practical Demonstration 1: page 53
 - Set B Practical Demonstration 2: page 59
 - Set B Practical Demonstration 3: page 62
 - Set C Practical Demonstration 1: page 68
 - Set C Practical Demonstration 2: page 73
 - Set C Practical Demonstration 3: page 77

Specific Instructions to Candidate

You should respond to the assessment either in writing or verbally as agreed with the assessor. Written responses can be recorded in the spaces provided; if more space is required attach additional pages or submit a word-processed document.

If you answer verbally, the assessor should record your answers in detail. Please check your recorded answers carefully and thoroughly to ensure that they are accurate.

You may also be undertaking observable activities (i.e. practical demonstration) that provide evidence of performance. The assessor must provide you with clear instructions on what is expected during this type of assessment, and arrange a suitable time and location for demonstration of these skills.

To receive a satisfactory result for the assessments, you must complete all of the assessment activities; including questions, projects and tasks nominated by the assessor, to the required standard.

This assessment is based upon the units of competency in <u>Mid-Level Management</u>. Using the performance criteria as a benchmark, evidence will be gathered through:

- 1. Written Test (1 hour) a variety of multiple-choice, true of false and short answer theory questions to support your competence with regard to the required knowledge (**knowledge evidence**).
- 2. Practical Demonstration (4 hours) observable tasks outlined in the elements and performance criteria of the units of competency, completed to support a judgement of satisfactory performance to the required standard (**performance evidence**).

There will be one (1) set of practical demonstration activities to complete. The assessor will direct you as to which 'set' you will be required to complete out of the following:

- Set A:
 - Perform cutting and sewing of basic T-shirt (2 hours)
 - Prepare operation breakdown and set production target of knitted girls tops (1 hour)
 - Prepare training calendar (1 hour)
- o Set B:
 - Perform cutting and sewing of front part of woven basic skirt (2 hours)
 - Prepare operation breakdown and set production target of basic skirt (1 hour)
 - Prepare hourly production monitoring calendar for a week (1 hour)
- Set C:
 - Perform sewing of collar and collar band of woven shirt (2 hours)
 - Prepare operation breakdown and set production target of polo shirt (1 hour)
 - Prepare an evaluation report (1 hour)
- 3. The assessor will provide all necessary tools, equipment, machinery and materials required to complete each assessment activity.
- 4. These assessments cover all units of competency for Mid-Level Management.
- 5. The assessor will provide you with feedback of your performance after completion of each assessment activity. This feedback shall indicate whether you are:

COMPETENT
NOT YET COMPETENT

6. Complete of all assessment activities, to a satisfactory level, will contribute to a final assessment of competence.

WRITTEN TEST - INSTRUCTIONS				
Certificate in Mid-Level Management				
Use basic mathematical concepts				
Carry out workplace interaction				
Operate in a team environment				
Acquire basic IT skills				
es				
Understand the RMG business				
Apply occupational health and safety (OHS) practice in the workplace				
Perform measurements and calculations				
Read and interpret sketches and drawings				
tencies				
Perform sewing machine operations				
Develop plan and schedule				
Develop knowledge of basic organisational structure				
Show leadership in the workplace				
Resolve conflict and assess risk				
Evaluate production performance				

Instructions:

Read and understand the directions carefully:

- this written examination is based on the performance criteria from all the units of competency in Mid-Level Management.
- this assessment activity will be used to measure your underpinning knowledge
- write your answers on the paper provided
- answer all the questions as best as possible
- you have 1 (one) hour to complete this test

WRITTEN TEST

Multiple Choice

This is a **multiple-choice** test. Choose the appropriate answer and circle the letter that corresponds with your answer.

your	answer.		
1.	How many inches and centimetres are on a professional measuring tape?	a. 50 inch and 120 cm b. 60 inch and 150 cm	
		c. 70 inch and 150 cm	
		d. 75 inch and 160 cm	
2.	What is SOP?	a. Standard Operation Procedure	
		b. Standard Organogram Program	
		c. Standard Offered Program	
		d. Standard Operation Program	
3.	Which one is not related with fire safety?	a. Fire extinguisher	
		b. Fire alarm	
		c. Evacuation plan	
		d. Sewing machine	
4.	Which among the following is not the	a. Distribute work to the operators	
responsibility of mid-level sewing supervisor?		b. Requisition for trims to the store	
		c. Take the attendance of the operators	
		d. Marketing for orders	
5.	Which PPE must be used by cutting	a. Goggles	
	supervisors?	b. Mask	
		c. Hand gloves	
		d. Safety shoes	
6.	Which of the following is not a part of a	a. Collar	
	garment?	b. Sleeve	
		c. Balance wheel	
		d. Cuff	
7.	Over lock machine is used to close the?	a. Side seam of pant	
		b. Button	
		c. elastic	
		d. Bottom hem of shirt	

9.	Which of the following is not identified as production department? Which one is identified as a non-production department?	a. Merchandising b. Cutting c. Sewing d. Finishing a. Cutting b. Sewing c. Finishing
10.	Which of the following is not a type of leadership?	d. Accounts a. Autocratic b. Democratic c. Metric d. Strategic
11.	Which problems need to be solved by a mid- level supervisor?	a. Workers' housingb. Colour approvals from buyerc. Sample approvals from buying agencyd. Sewing machine adjustments
12.	Which one is the most easy and effective mode of communication?	a. Verbal b. Visual c. Written d. Physical
13.	A mid-level supervisor should know?	a. Grievance handling procedure b. Buyer handling c. Worker hiring d. Salary sheet preparation
14.	Which is not an IT tool?	a. Computer b. Internet c. Email d. Television
15.	What can you do by using 'Ctrl + S' command?	a. Copy b. Paste c. Save d. Draw
16.	Which one is a prime export market?	a. US b. UK

			c. Arabia	n	
			d. Africar	1	
		Short Ans	swer		
Write a short answer in the space provided (not to exceed more than approximately twenty-five (25) words).					
17.	What are the different based on construction?	t types of garments			
18.	Which types of measurement chart?	rement are found on			
19	What is the elaboration	of SMART?			
20.	Name of any 5 types of	sewing machine.			
21.	Which departments production?	are included with			
22.	Which departments ar production?	e included with non-			
23.	What are the challenges	s of leadership?			
24.	What is the decision-ma	aking process?			
25. From where you can get the technical information of a style?					
Feed	dback to candidate:				
Assessment decision for this assessment activity:					
	□ Competent □ Not Yet Competent				
Can	Candidate Signature: Date:				
Assessor Signature:				Date:	

Written Test - Answers

Answers are highlighted in **bold** and *italics*.

	Multiple Choice				
1.	How many inches and centimetres are on a professional measuring tape?	 a. 50 inch and 120 cm b. 60 inch and 150 cm c. 70 inch and 150 cm d. 75 inch and 160 cm 			
2.	What is SOP?	a. Standard Operating Procedure b. Standard Organogram Program c. Standard Offered Program d. Standard Operation Program			
3.	Which one is not related with fire safety?	a. Fire extinguisherb. Fire alarmc. Evacuation pland. Sewing machine			
4.	Which among the following is not the responsibility of mid-level sewing supervisor?	 a. Distribute work to the operators b. Requisition for trims to the store c. Take the attendance of the operators d. Marketing for orders 			
5.	Which PPE must be used by cutting supervisors?	a. Gogglesb. Maskc. Hand glovesd. Safety shoes			
6.	Which of the following is not a part of a garment?	a. Collar b. Sleeve c. Balance wheel d. Cuff			
7.	Over lock machine is used to close the?	a. Side seam of pantb. Buttonc. elasticd. Bottom hem of shirt			
8.	Which of the following is not identified as production department?	a. Merchandising b. Cutting c. Sewing			

		d. Finishing		
9.	Which one is identified as a non-production department?	a. Cutting b. Sewing c. Finishing d. Accounts		
10.	Which of the following is not a type of leadership?	a. Autocratic b. Democratic c. Metric d. Strategic		
11.	Which problems need to be solved by a mid- level supervisor?	a. Workers' housingb. Colour approvals from buyerc. Sample approvals from buying agencyd. Sewing machine adjustments		
12.	Which one is the most easy and effective mode of communication?	a. Verbal b. Visual c. Written d. Physical		
13.	A mid-level supervisor should know?	a. Grievance handling procedureb. Buyer handlingc. Worker hiringd. Salary sheet preparation		
14.	Which is not an IT tool?	a. Computer b. Internet c. Email d. Television		
15.	What can you do by using 'Ctrl + S' command?	a. Copy b. Paste c. Save d. Draw		
16.	Which one is a prime export market?	a. US b. UK c. Arabian d. African		
	Short Answer			

17.	What are the different types of garments based on construction?	WovenKnitSweater
18.	Which types of measurement are found on measurement chart?	Horizontal Vertical
19	What is the elaboration of SMART?	 Specific Measurable Achievable Relevant Timely
20.	Name of any 5 types of sewing machine.	 Single needle Double needle Overlock Feed of arm Flat lock
21	Which departments are included with production?	 Pattern and sample Cutting Sewing Finishing Packing Industrial engineering (IE) Quality assurance
22	Which departments are included with non-production?	 Merchandising Supply chain Procurement Store Human resources Compliance Finance
23	What are the challenges of leadership?	 Managing teams and individuals Maintaining tools, equipment and machinery Overseeing productivity Achieving efficiency
24	What is the decision-making process?	 Identify decision Gather relevant information Identify alternatives Weigh evidence Choose among alternatives Take action Review decision
25	From where you can get the technical information of a style?	Technical package (or Tech pack)

PRACTICAL DEMONSTRATION 1		
Candidate Name:		
Assessor Name:		
Qualification:	Certificate in Mid-Level Management	
Task: Perform cutting and sewing of basic T-shirt		
Assessment Centre:		
Date of Assessment:		
Time of Assessment:		

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have two (2) hours to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Identify and interpret operational flow chart.
- 6. Read and interpret tech pack (size M).
- 7. Identify and collect fabric.
- 8. Check and confirm styling pattern and measurements.
- 9. Identify different parts of garment as per styling pattern.
- 10. Cut fabric as per styling pattern.
- 11. Set-up sewing machine.
- 12. Stitch garment as per job specifications including trims.
- 13. Perform pressing.
- 14. Check measurements and with size specifications.
- 15. Complete the measurement checklist.
- 16. Clean, maintain and store tools and equipment.
- 17. Clean workplace and dispose of waste materials.



Measurement Chart

\rea	Measurement Name	S	(M)	Li
A	Full Length	72 cm	76 cm	80 cm
В	Front Length	68 cm	72 cm	76 cm
C	½ Chest	43 cm	46 cm	49 cm
c_{i}	1/2 Waist	40 cm	43 cm	46 cm
D	½ Bottom	45 cm	48 cm	51 cm
	Armhole Height	25 cm	27 cm	19 cm
F	Skeve Length	16 cm	18 cm	20 cm
G	1/2 Upper Sleeve	20 cm	22 cm	24 cm
Н	1/2 Sheve opening	14 cm	16 cm	18 cm
1	Across Shoulder	36 cm	38 cm	40 cm
J	Neckdrop Front	9 cm	10 cm	11 cm
K	Neckdrop Back	2 cm	2 cm	2 cm
L	Neck Width	2 cm	2 cm	2 cm

Measurement Checklist

Points of measure	Buyer's Measurement	Measurement found	Difference	Tolerance	Remarks
Full Length	76 cm			+/- 1 cm	
Half chest	46 cm			+/- 1 cm	
Half bottom	48 cm			+/- 1 cm	
Sleeve length	18 cm			+/- 0.5 cm	
Front neck drop	10 cm			+/- 0.5 cm	
Neck width	2 cm			0	

_		
Resources	PARILITAR	
1/63001663	neuuneu	١.

Tools:	Measuring tape
Equipment:	Scissors

	Trimmer
Machinery:	Single needle machine Over lock machine Flat lock machine Iron press
Materials:	Knit fabrics Sewing threads Main label
PPE:	Apron Mask

PRACTICAL DEMONSTRATION 1 – OBSERVATION CHECKLIST					
Candidate Name:					
Assessor Name:					
Qualification:	Certificate in Mid-Level Managemen	t			
Task:	Perform cutting and sewing of basic	T-shirt			
Assessment Centre:					
Date of Assessment:					
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment.				
	If performance of particular tasks candidate to explain a procedure or The assessment activity (practical defit industry requirements in which adhere, where possible, to reaso ensure that suitable performance to the candidate	enter into a discussio emonstration) should: the assessment will nable adjustment pra	n on the subject. be conducted ctices		
OBSERVATION RECORD					
	Performance Criteria Place a ✓ to show if evidence has been demonstrated competently				
Performance Criteria		Yes	No		
Workplace documents a	re interpreted correctly.				
Accessed specific and relevant information form appropriate sources.					
OHS policies and proce including personal prote	edures are applied in the workplace ctive equipment (PPE).				
Common safety issues a	are identified.				
Hazards and risks are id	lentified.				
Hazards and risks asses	ssment and controls are interpreted.				
Identified and followed s	afety signs and symbols.				
Identified tools and equi	pment required for task.				
Read and interpreted ted	ch pack.				
Checked styling pattern	and measurements.				
Identified garments parts	s and points.				
Performed cutting.					
Set-up sewing machine.					
Operated sewing machin	ne.				

Carried out trim attachment.				
Carried out pressing.				
Checked measurements (pos				
Inspected quality and chec specification.	ck for conformance with job			
Cleaned, maintained and stor	ed tools and equipment.			
Cleaned workplace and dispo	sed of waste material.			
Conducted workplace interaction gather and convey information	ctions in courteous manner to n.			
Used appropriate medium to	transfer information and ideas.			
Recorded, translated and obe	eyed instructions.			
Performed responsibilities as	a team member.			
Performed tasks in accordance	ce with workplace procedures.			
Followed agreed reporting liprocedure.				
Solved problems effectively and evaluated outcome of the implemented solution.				
Identified other teammates' ta				
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.				
Respected and valued divers	ity in team functioning.			
Understood and valued views and opinions of other team members.				
Feedback to candidate:				
Assessment decision for this assessment activity:				
☐ Competent ☐ Not Yet Competent				
Candidate Signature:		Date:		
Assessor Signature:		Date:		

PRACTICAL DEMONSTRATION 2		
Candidate Name:		
Assessor Name:		
Qualification:	Certificate in Mid-Level Management	
Task:	Prepare operation breakdown and set production target of knitted girls tops	
Assessment Centre:		
Date of Assessment:		
Time of Assessment:		

Read and understand the directions carefully:

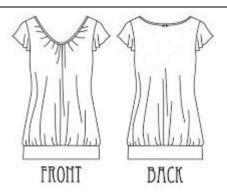
- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Read and interpret tech pack.
- 6. Check and confirm styling pattern.
- 7. Prepare operation breakdown along with types of machine to be used.
- 8. Calculate daily (8 hours) capacity for each operation (based upon SMV of 0.15 minute to 0.50 minute).
- 9. Calculate hourly and daily target for each operation (based on 55% efficiency).
- 10. Complete the appropriate templates (see below) in Word.
- 11. Save completed templates in folder.
- 12. Email completed templates to supervisor.
- 13. Clean, maintain and store tools and equipment.
- 14. Clean and maintain the workplace.



Note:

- Basic style
- Deep neck and lower waist gathering
- Ribbed piping at neck
- Ribbed waist belt
- Regular sleeve hem
- No top stitch at shoulder, sleeve and waist rib
- Follow the below format

Operation Breakdown

Buyer: XYZ clothing Inc.

Order no.: 505051

Style no.: 2313

Order Qty: 15000 pcs

No.	Operation / Process	Types of machine	SMV	Capacity/ day	Hourly Target @55% efficiency	Daily Target @55% efficiency	Remark s

Prepared by	Prepared by			
Resources R	equired:			
Tools:	N/A			
Equipment:	Computer Internet Calculator			
Machinery:	N/A			
Materials:	Paper Pen Operation breakdown template			
PPE:	Apron Mask			

PRACTICAL DEMONSTRATION 2 – OBSERVATION CHECKLIST				
Candidate Name:				
Assessor Name:				
Qualification:	Certificate in Mid-Level Managemen	t		
Task:	Prepare operation breakdown and so	et production target o	f knitted girls tops	
Assessment Centre:				
Date of Assessment:				
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: If it industry requirements in which the assessment will be conducted Adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate			
OBSERVATION RECORD				
Performance Criteria Place a ✓ to show if evidence had demonstrated competently				
T Griefinance Gritoria		Yes	No	
Workplace documents a	re interpreted correctly.			
Accessed specific and relevant information form appropriate sources.				
OHS policies and procedures are applied in the workplace including personal protective equipment (PPE).				
Common safety issues a	are identified.			
Hazards and risks are ic	lentified.			
Hazards and risks assessment and controls are interpreted.				
Identified and followed safety signs and symbols.				
Identified tools and equipment required for task.				
Read and interpreted tech pack.				
Checked styling pattern and measurements.				
Prepared operation breakdown.				
Selected machinery for	particular operation.			
Interpreted SMV.				
Identified formula to calculate capacity.				

Calculated capacity as per S\				
Identified formula to calculate				
Calculated hourly and daily ta				
Completed operation breakdo	own in Word.			
Saved operation breakdown i	n appropriate folder.			
Emailed operation breakdown	n to supervisor.			
Cleaned, maintained and stor	red tools and equipment.			
Cleaned and maintained work	kplace.			
Conducted workplace interactions gather and convey information	ctions in courteous manner to n.			
Used appropriate medium to	transfer information and ideas.			
Recorded, translated and obe	eyed instructions.			
Performed responsibilities as	a team member.			
Performed tasks in accordance	ce with workplace procedures.			
Followed agreed reporting lines as per standard operating procedure.				
Solved problems effectively and evaluated outcome of the implemented solution.				
Identified other teammates' tasks and provided support.				
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.				
Respected and valued diversity in team functioning.				
Understood and valued views and opinions of other team members.				
Feedback to candidate:				
Assessment decision for this assessment activity:				
☐ Competent ☐ Not Yet Competent				
Candidate Signature:		Date:		
Assessor Signature:	Date:			

PRACTICAL DEMONSTRATION 3		
Candidate Name:		
Assessor Name:		
Qualification:	Certificate in Mid-Level Management	
Task:	Prepare training calendar	
Assessment Centre:		
Date of Assessment:		
Time of Assessment:		

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Analyse TNA.
- 6. Identify training requirements, modes and methods.
- 7. Prepare training calendar.
- 8. Develop mentoring plan (if necessary).
- 9. Identify range of tools and resources to support training and mentoring.
- 10. Complete training calendar and mentoring plan (in Word).
- 11. Save calendar and plan to appropriate folder.
- 12. Email calendar and plan to supervisor.
- 13. Clean and maintain the workplace.

Drawing, Plan, Diagram or Sketch:

This is the TNA report for ABC Apparels Limited. Please ensure that the entire training program is covered in your calendar and plan.

ABC Apparels Ltd.

	Training Needs Assessment				
No.	Trainee group	No. of trainees	Course needed	Remarks	
1.	Sewing helper	80	Operate single needle machine		
2.	Sewing operator	57	Operate overlock machine		
			Operate Flat lock machine		
			Operate Feed of the arm machine		
3.	Quality Inspector	18	Quality Control Management		
5.	Cutting helper	20	5S system		
6.	Junior supervisor	10	Documentation techniques		
			Grievance handling		
7.	Junior mechanic	10	Preventive maintenance		
8.	Miscellaneous	42	Social compliance		
			Fire safety]	
			First aid		

Notes:

- You need to divide the training courses based on theoretical and practical. Theoretical courses should contain 15-25 participants. Practical courses should contain 10-15 participants.

 You need to find out the number of batches to be included in the calendar.

- You need to set the duration and trainer of each training course.
- Total duration of the training calendar will be 6 months.

Resources Required:		
Tools:	N/A	
Equipment:	Computer Internet	
Machinery:	N/A	
Materials:	Paper Pen Yearly calendar TNA sheet	
PPE:	N/A	

PRACTICAL DEMONSTRATION 3 – OBSERVATION CHECKLIST				
Candidate Name:				
Assessor Name:				
Qualification:	Certificate in Mid-Level Managemen	t		
Task:	Prepare training calendar			
Assessment Centre:				
Date of Assessment:				
Instructions:	The tasks listed on the observation of provide performance evidence of the Performance can be observed in an a environment. If performance of particular tasks candidate to explain a procedure or The assessment activity (practical defit industry requirements in which adhere, where possible, to reason ensure that suitable performance to the candidate	e candidate. actual workplace or in cannot be observed enter into a discussio emonstration) should: the assessment will enable adjustment pra	a simulated working , you may ask the n on the subject. be conducted ctices	
OBSERVATION RECORD				
Place a ✓ to show if evidence has demonstrated competently				
T criormanoc orneria		Yes	No	
Workplace documents a	re interpreted correctly.			
Accessed specific and relevant information form appropriate sources.				
OHS policies and procedures are applied in the workplace including personal protective equipment (PPE).				
Common safety issues a	are identified.			
Hazards and risks are identified.				
Hazards and risks assessment and controls are interpreted.				
Identified and followed safety signs and symbols.				
Identified tools and equipment required for task.				
Turned on computer.				
Collected and interpreted TNA.				
Segregated theoretical and practical training.				
Segregated trainee types.				
Identified training topics.				
Identified production and non-production related training.				

Identified effective training mo				
Identified training requirement				
Prepared training calendar.				
Allocated appropriate days for	r different training courses.			
Organised training room and	other facilities.			
Developed mentoring plan.				
Finalised training calendar and	d mentoring plan (in Word).			
Saved calendar and plan in a	ppropriate folder.			
Emailed calendar and plan to	supervisor.			
Cleaned and maintained work	place.			
Conducted workplace interact gather and convey information	ctions in courteous manner to n.			
Used appropriate medium to t	transfer information and ideas.			
Recorded, translated and obe	eyed instructions.			
Performed responsibilities as	a team member.			
Performed tasks in accordance	e with workplace procedures.			
Followed agreed reporting lines as per standard operating procedure.				
Solved problems effectively and evaluated outcome of the implemented solution.				
Identified other teammates' ta	sks and provided support.			
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.				
Respected and valued diversity in team functioning.				
Understood and valued views and opinions of other team members.				
Feedback to candidate:				
Assessment decision for this assessment activity:				
	Competent	et Competent		
Candidate Signature:		Date:		
Assessor Signature:		Date:	i ——	

PRACTICAL DEMONSTRATION 1		
Candidate Name:		
Assessor Name:		
Qualification:	Certificate in Mid-Level Management	
Task:	Perform cutting and sewing of front part of woven basic skirt	
Assessment Centre:		
Date of Assessment:		
Time of Assessment:		

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have two (2) hours to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Identify and interpret operational flow chart.
- 6. Read and interpret tech pack (size M).
- 7. Identify and collect fabric.
- 8. Check and confirm styling pattern and measurements.
- 9. Identify different parts of garment as per styling pattern.
- 10. Cut fabric as per styling pattern.
- 11. Set-up sewing machine.
- 12. Stitch garment as per job specifications including trims.
- 13. Perform pressing.
- 14. Check measurements and with size specifications.
- 15. Complete the measurement checklist.
- 16. Clean, maintain and store tools and equipment.
- 17. Clean workplace and dispose of waste materials.



Measurement chart of Basic skirt

Point of measure	Measurement in inch
Full length	36
Half waist	15
Waist belt width	2
Half hip	17
Half bottom width	22
Zipper fly length	5
Loop length	2.25
Loop width	0.5

Measurement Checklist

Points of measure	Buyer's Measurement	Measurement found	Difference	Remarks
Full length	36			
Half waist	15			
Waist belt width	2			
Half hip	17			
Half bottom width	22			
Zipper fly length	5			
Loop length	2.25			
Loop width	0.5			

Resources Required:		
Tools:	Measuring tape	
Equipment:	Scissors Trimmer	

Machinery:	Single needle machine Over lock machine Bar tuck machine Iron press
Materials:	Woven fabric Sewing threads Main label
PPE:	Apron Mask

PRACTICAL DEMONSTRATION 1 – OBSERVATION CHECKLIST				
Candidate Name:				
Assessor Name:				
Qualification:	Certificate in Mid-Level Managemen	t		
Task:	Perform cutting and sewing of front p	part of woven basic sk	kirt	
Assessment Centre:				
Date of Assessment:				
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: If it industry requirements in which the assessment will be conducted Adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate			
	OBSERVATION RECO	RD		
Performance Criteria Place a ✓ to show if evidence has been demonstrated competently				
		Yes	No	
Workplace documents are interpreted correctly.				
Accessed specific and relevant information form appropriate sources.				
OHS policies and procedures are applied in the workplace including personal protective equipment (PPE).				
Common safety issues a	are identified.			
Hazards and risks are id	lentified.			
Hazards and risks asses	ssment and controls are interpreted.			
Identified and followed safety signs and symbols.				
Identified tools and equipment required for task.				
Read and interpreted tech pack.				
Checked styling pattern and measurements.				
Identified garments parts and points.				
Performed cutting.				
Set-up sewing machine.				
Operated sewing machine.				

Checked measurements (pos	ck for conformance with job				
specification.	K for comormance with job				
Cleaned, maintained and stor	ed tools and equipment.				
Cleaned workplace and dispo	sed of waste material.				
Conducted workplace interact gather and convey information	ctions in courteous manner to n.				
Used appropriate medium to t	transfer information and ideas.				
Recorded, translated and obe	yed instructions.				
Performed responsibilities as	a team member.				
Performed tasks in accordance	e with workplace procedures.				
Followed agreed reporting lir procedure.	nes as per standard operating				
Solved problems effectively and evaluated outcome of the implemented solution.					
Identified other teammates' tasks and provided support.					
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.					
Respected and valued diversity in team functioning.					
Understood and valued views and opinions of other team members.					
Feedback to candidate:					
Assessment decision for this assessment activity:					
☐ Competent ☐ Not Yet Competent					
Candidate Signature:		Date:			
Assessor Signature:		Date:			

PRACTICAL DEMONSTRATION 2			
Candidate Name:			
Assessor Name:			
Qualification:	Certificate in Mid-Level Management		
Task:	Prepare operation breakdown and set production target of basic skirt		
Assessment Centre:			
Date of Assessment:			
Time of Assessment:			

Read and understand the directions carefully:

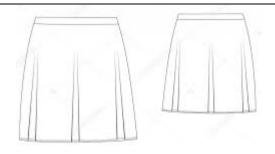
- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Read and interpret tech pack.
- 6. Check and confirm styling pattern.
- 7. Prepare operation breakdown along with types of machine to be used.
- 8. Calculate daily (8 hours) capacity for each operation (based upon SMV of 0.15 minute to 0.50 minute).
- 9. Calculate hourly and daily target for each operation (based on 45% efficiency).
- 10. Complete the appropriate templates (see below) in Word.
- 11. Save completed templates in folder.
- 12. Email completed templates to supervisor.
- 13. Clean, maintain and store tools and equipment.
- 14. Clean and maintain the workplace.



Note:

- Basic style
- Bottom flared
- Elasticated waist belt
- Double stitch at waist belt
- Regular bottom hem
- Follow the below format

Operation Breakdown

Buyer: ABC clothing Inc.

Order no.: 606051 Style no.: 5313

Order Qty: 20000 pcs

Operation / Types of SMV Capacity/ Hourly Daily Remarks No. **Process** machine day Target Target @45% @45% efficiency efficiency

Assessment Tool – Mid-Level Management v.1 Apr 2019)
Skills for Employment Investment Programme (SEIP)	

Prepared by.....

Resources R	Resources Required:		
Tools:	N/A		
Equipment:	Computer Internet Calculator		
Machinery:	N/A		
Materials:	Paper Pen Operation breakdown template		
PPE:	Apron Mask		

PRACTICAL DEMONSTRATION 2 – OBSERVATION CHECKLIST				
Candidate Name:				
Assessor Name:				
Qualification:	Certificate in Mid-Level Managemen	t		
Task:	Prepare operation breakdown and se	et production target of	f basic skirt	
Assessment Centre:				
Date of Assessment:				
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: If it industry requirements in which the assessment will be conducted Adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate			
	OBSERVATION RECO	RD		
Place a ✓ to show if evidence has been demonstrated competently				
		Yes	No	
Workplace documents are interpreted correctly.				
Accessed specific and relevant information form appropriate sources.				
OHS policies and procedures are applied in the workplace including personal protective equipment (PPE).				
Common safety issues a	are identified.			
Hazards and risks are id	lentified.			
Hazards and risks asses	ssment and controls are interpreted.			
Identified and followed safety signs and symbols.				
Identified tools and equipment required for task.				
Read and interpreted tech pack.				
Checked styling pattern and measurements.				
Prepared operation breakdown.				
Selected machinery for particular operation.				
Interpreted SMV.				
Identified formula to calculate capacity.				

Calculated capacity as per SWV per operation.				
Identified formula to calculate hourly and daily targets.				
Calculated hourly and daily ta				
Completed operation breakdo	own in Word.			
Saved operation breakdown i	n appropriate folder.			
Emailed operation breakdowr	n to supervisor.			
Cleaned, maintained and stor	red tools and equipment.			
Cleaned and maintained work	kplace.			
Conducted workplace interaction gather and convey information	ctions in courteous manner to n.			
Used appropriate medium to	transfer information and ideas.			
Recorded, translated and obe	eyed instructions.			
Performed responsibilities as	a team member.			
Performed tasks in accordance	ce with workplace procedures.			
Followed agreed reporting lines as per standard operating procedure.				
Solved problems effectively and evaluated outcome of the implemented solution.				
Identified other teammates' tasks and provided support.				
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.				
Respected and valued diversity in team functioning.				
Understood and valued views and opinions of other team members.				
Feedback to candidate:				
Assessment decision for this assessment activity:				
☐ Competent ☐ Not Yet Competent				
Candidate Signature:		Date:		
Assessor Signature: Date:				

PRACTICAL DEMONSTRATION 3			
Candidate Name:			
Assessor Name:			
Qualification:	Certificate in Mid-Level Management		
Task:	Prepare hourly production monitoring calendar for a week		
Assessment Centre:			
Date of Assessment:			
Time of Assessment:			

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Prepare hourly production monitoring calendar for a week based on:
 - (a) six-day week
 - (b) maximum ten hours per day (inclusive of overtime)
 - (c) include columns for target and achievement
- 6. Finalise calendar and save (in Word).
- 7. Email calendar to supervisor.
- 8. Clean and maintain the workplace.

Drawing, Plan, Diagram or Sketch:

N/A

_			_		_	
D	esour	200	D_{A}	~	iraa	١.
к	esou	1:45	R E		II ec	I .

Tools: Calculator	

Equipment:	N/A
Machinery:	Computer Internet
Materials:	Paper Pen Pencil
PPE:	N/A

PRACTICAL DEMONSTRATION 3 – OBSERVATION CHECKLIST				
Candidate Name:				
Assessor Name:				
Qualification:	Certificate in Mid-Level Managemen	t		
Task:	Prepare hourly production monitoring	g calendar for a week		
Assessment Centre:				
Date of Assessment:				
Instructions:	The tasks listed on the observation of provide performance evidence of the Performance can be observed in an an environment.	e candidate. actual workplace or in	a simulated working	
	If performance of particular tasks candidate to explain a procedure or a The assessment activity (practical defit industry requirements in which adhere, where possible, to reaso ensure that suitable performance to the candidate	enter into a discussion emonstration) should: In the assessment will Inable adjustment pra	n on the subject. be conducted ctices	
	OBSERVATION RECO	RD		
Performance Criteria Place a ✓ to show if evidence has been demonstrated competently				
Performance Criteria		Yes	No	
Workplace documents are interpreted correctly.				
Accessed specific and relevant information form appropriate sources.				
OHS policies and proce including personal protection	edures are applied in the workplace ctive equipment (PPE).			
Common safety issues a	are identified.			
Hazards and risks are id	lentified.			
Hazards and risks asses	ssment and controls are interpreted.			
Identified and followed safety signs and symbols.				
Identified tools and equipment required for task.				
Turned on computer.				
Identified production and non-production related activities.				
Calculated working hours and days.				
Calculated overtime.				
Inputted leave entitlements.				
Identified production targets.				

Finalised production calendar	in Word.						
Saved production calendar in	appropriate folder.						
Emailed production calendar	and plan to supervisor.						
Cleaned and maintained work							
Conducted workplace interacgather and convey information	ctions in courteous manner to n.						
Used appropriate medium to	transfer information and ideas.						
Recorded, translated and obe	eyed instructions.						
Performed responsibilities as	a team member.						
Performed tasks in accordance	ce with workplace procedures.						
Followed agreed reporting line procedure.	nes as per standard operating						
Solved problems effectively implemented solution.	and evaluated outcome of the						
Identified other teammates' ta	asks and provided support.						
	ough sharing information or solve problems, and putting						
Respected and valued divers	ity in team functioning.						
Understood and valued view members.	s and opinions of other team						
Feedback to candidate:							
Assessment decision for this	assessment activity:						
	□ Competent □ Not Yet Competent						
Candidate Signature:		Date:					
Assessor Signature:		Date:					

PRACTICAL DEMONSTRATION 1						
Candidate Name:						
Assessor Name:						
Qualification:	Certificate in Mid-Level Management					
Task:	Perform sewing of collar and collar band of woven shirt					
Assessment Centre:						
Date of Assessment:						
Time of Assessment:						

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have two (2) hours to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Identify and interpret operational flow chart.
- 6. Read and interpret tech pack (size M).
- 7. Identify and collect fabric.
- 8. Check and confirm styling pattern and measurements.
- 9. Identify different parts of garment as per styling pattern.
- 10. Cut fabric as per styling pattern.
- 11. Set-up sewing machine.
- 12. Stitch garment as per job specifications including trims.
- 13. Perform pressing.
- 14. Check measurements and with size specifications.
- 15. Complete the measurement checklist.
- 16. Clean, maintain and store tools and equipment.
- 17. Clean workplace and dispose of waste materials.

FLATS & SPE	CS		STYLE #:	LSW0114
SEASON:	Fall 2015		BLOCK #:	1008
DATE:	13-Nov		NAME:	Plad Shirt
DESIGNER:	Rachel.S.Kwon		FABRIC:	Cotton
TECHNICAL:	Rachel.S.Kwon		FACTORY:	sj
РОМ		MEASUREMENT		SKETCH
1a. Neck Drop- Fro	ont	2 1/4"		
b. Neck Drop- Ba	ck	0.5"		
2. Neck Width		8"		
Shoulder Length	h	4.5"		
4. Across Shoulder	r	15 3/4"		
5ai. Length- HPS to	o CF:	24.5"		
aiiHPS to SS:		22.5"		
biHPS to CB:		23.5"		
biiHPS to SS:		23"	\	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
6. HPS to Underar	m	10.5"		
7a. Across Chest- I	Front	19"		
b. Across Chest- I	Back	18 3/4"		
8a. Across Waist-I	Front	18.5"		
8b. Across Waist-	Back	17.5"		
9. Bottom Edge Op	pening (Hem)	45 3/4"		
10a. Collar Band		1"		
b. Collar Band		17"		
11a. Collar		1 3/4"		
b. Collar		1 3/4"		11 2
12. Armhold Circu		14.5"		
13. Upper Sleeve \	NOT THE REAL PROPERTY OF THE PARTY OF THE PA	6 .5"		
14a. Sleeve Length	n- Overarm	23 1/4"		
b. Underarm		17 1/4"		
c. CB		31 1/4"		
d. HPS		27.5"		120
15. Elbow		6"		
Sleeve Openin	g	14.5"		
18. Cuff Opening		9 1/4"		

FLATS & SPECS		STYLE #:	LSW0114
SEASON: Fall 2015		BLOCK #:	1008
DATE: 13-Nov		NAME:	Plad Shirt
DESIGNER: Rachel.S.Kwon		FABRIC:	Cotton
TECHNICAL: Rachel.S.Kwon		FACTORY:	sj
POM	MEASUREMENT		SKETCH
19a. Sleeve Placket- Length	4 1/2"		
b. Width	3/4"		
20. Front Placket Width	7/8"		
21. Yoke	2"		
22. Pocket			
a. Placement (from HPS)	7.5"		
b. Placement (from CF)	1.5"		YITII
c. Width	4"		
d i. Length -Center	4 1/4"	\ \	
d ii. Length -Side	3 3/4"		
e. Pocket Flap -Width 4"			
f i. Pocket Flap Length -Center	1 7/8"		
f iiSide	1"		
23. Darts			
a i. Bust Dart (placement from HPS)	9 1/4"		
ii. Placement (from CF)	4 3/4"		
iii. Length	5.5"		
b i. Princess Dart (placement from HPS)	10 3/4"		
ii. Placement (from CF)	4"		
iii. Length	11.5"		
c i.Back Princess Dart (placement from HPS)	9 1/4"		
ii. Placement (from CF)	3 3/4"		
iii. Length	12.5"		
24. Button Placement	·		1/1 $1/4$
a. First button to neckline seam	1"		
b. First button to second button	2 3/4"		
c. Button on Cuff (from Cuff Seam)	1		17-0-700

Measurement Checklist							
Points of measure	Difference	Remarks					

Resources R	Resources Required:					
Tools:	Measuring tape					
Equipment:	Scissors Trimmer					
Machinery:	Single needle machine Feed of the arm machine Iron press					
Materials:	Cut panels Sewing threads Main label					
PPE:	Apron Mask					

PRACTICAL DEMONSTRATION 1 – OBSERVATION CHECKLIST							
Candidate Name:							
Assessor Name:							
Qualification:	Certificate in Mid-Level Managemen	Certificate in Mid-Level Management					
Task:	Perform sewing of collar and collar b	oand of woven shirt					
Assessment Centre:							
Date of Assessment:							
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: fit industry requirements in which the assessment will be conducted adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate						
	OBSERVATION RECO	RD					
Performance Criteria Place a ✓ to show if evidence has be demonstrated competently							
T offermanes officina		Yes	No				
Workplace documents a	re interpreted correctly.						
Accessed specific and resources.	elevant information form appropriate						
OHS policies and proce including personal prote	edures are applied in the workplace ctive equipment (PPE).						
Common safety issues a	are identified.						
Hazards and risks are id	lentified.						
Hazards and risks asses	ssment and controls are interpreted.						
Identified and followed s	afety signs and symbols.						
Identified tools and equip	pment required for task.						
Read and interpreted ted	ch pack.						
Checked styling pattern	and measurements.						
Identified garments parts	s and points.						
Performed cutting.							
Set-up sewing machine.							
Operated sewing machin	ne.						

Assessor Signature:		Date:		
Candidate Signature:		Date:		
Assessment decision for this Competent	•	□ Not Yet	Comp	petent
Feedback to candidate:				
Understood and valued view members.	s and opinions of other team			
Respected and valued divers	ity in team functioning.			
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.				
Identified other teammates' ta				
Solved problems effectively implemented solution.				
Followed agreed reporting liprocedure.				
Performed tasks in accordance	ce with workplace procedures.			
Performed responsibilities as	a team member.			
Recorded, translated and obe	eyed instructions.			
Used appropriate medium to	transfer information and ideas.			
Conducted workplace interaction gather and convey information	ctions in courteous manner to n.			
Cleaned workplace and dispo	sed of waste material.			
Cleaned, maintained and stor	ed tools and equipment.			
Inspected quality and chec specification.				
Checked measurements (pos				
Carried out pressing.				
Carried out trim attachment.				

PRACTICAL DEMONSTRATION 2						
Candidate Name:						
Assessor Name:						
Qualification:	Certificate in Mid- Level Management.					
Task:	Prepare operation breakdown and set production target of polo shirt					
Assessment Centre:						
Date of Assessment:						
Time of Assessment:						

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Read and interpret tech pack.
- 6. Check and confirm styling pattern.
- 7. Prepare operation breakdown along with types of machine to be used.
- 8. Calculate daily (8 hours) capacity for each operation (based upon SMV of 0.15 minute to 0.50 minute).
- 9. Calculate hourly and daily target for each operation (based on 65% efficiency).
- 10. Complete the appropriate templates (see below) in Word.
- 11. Save completed templates in folder.
- 12. Email completed templates to supervisor.
- 13. Clean, maintain and store tools and equipment.
- 14. Clean and maintain the workplace.



115-1 -3- (\$1++	S (in cms)	M	L	XL	XXL
FRONT LENGTH FROM HSP	67	68.5	70	71.5	73
BACK NECK FROM HSP	68.5	70	71.5	73	74.5
FRONT NECK DROP	7	7.5	8	8.5	9
ARMHOLE DEPTH	25	26	27	28	29
ARMHOLE CURVE	24	25	26	27	28
CHEST	47	49	51	53	55
WAIST	44.5	46.5	48.5	50.5	52.5
BOTTOM	47	49	51	53	55
NECK WIDTH	16.5	17.5	18.5	19.5	20.5
SHOULDER TO SHOULDER	38.5	40.5	42.5	44.5	46.5
ACROSS BACK	35	37	38	40	42
ACROSS FRONT	34	36	39	41	43
SHOULDER SLOPE	5	5	5	5.5	5.5
UNDER ARM SLEEVE LENGTH	6.5	7.5	8.5	21	22
SLEEVE LENGTH	18	19	18.5	19.5	20.5
SLEEVE OPENING	13.5	14	14.5	15	15.5

Operation Breakdown

Buyer: MNO clothing Inc.

Order no.: 905051 Style no.: 6313

Order Qty: 25000 pcs

SI. No.	Operation / Process	Types of machine	SMV	Capacity/ day	Hourly Target @65% efficiency	Daily Target @65% efficiency	Remarks

Prepared by.....

Resources Re	Resources Required:				
Tools:	N/A				
Equipment:	Computer Internet Calculator				
Machinery:	N/A				
Materials:	Paper Pen Operation breakdown template				
PPE:	Apron Mask				

PRACTICAL DEMONSTRATION 2 – OBSERVATION CHECKLIST					
Candidate Name:					
Assessor Name:					
Qualification:	Certificate in Mid-Level Managemen	t			
Task:	Prepare operation breakdown and se	et production target of	f polo shirt		
Assessment Centre:					
Date of Assessment:					
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: if it industry requirements in which the assessment will be conducted adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate				
	OBSERVATION RECO	RD			
Performance Criteria		Place a ✓ to show if evidence has been demonstrated competently			
		Yes	No		
Workplace documents a	re interpreted correctly.				
Accessed specific and relevant information form appropriate sources.					
OHS policies and proce including personal prote	edures are applied in the workplace ctive equipment (PPE).				
Common safety issues a	are identified.				
Hazards and risks are ic	lentified.				
Hazards and risks asses	ssment and controls are interpreted.				
Identified and followed s	afety signs and symbols.				
Identified tools and equi	pment required for task.				
Read and interpreted te	ch pack.				
Checked styling pattern	and measurements.				
Prepared operation brea	akdown.				
Selected machinery for	particular operation.				
Interpreted SMV.					
Identified formula to cald	culate capacity.				

Calculated capacity as per SV					
Identified formula to calculate					
Calculated hourly and daily ta					
Completed operation breakdo	own in Word.				
Saved operation breakdown i	n appropriate folder.				
Emailed operation breakdowr	n to supervisor.				
Cleaned, maintained and stor	red tools and equipment.				
Cleaned and maintained work	kplace.				
Conducted workplace interaction gather and convey information	ctions in courteous manner to n.				
Used appropriate medium to	transfer information and ideas.				
Recorded, translated and obe	eyed instructions.				
Performed responsibilities as	a team member.				
Performed tasks in accordance					
Followed agreed reporting liprocedure.	nes as per standard operating				
Solved problems effectively and evaluated outcome of the implemented solution.					
Identified other teammates' ta					
Encouraged the team through sharing information or expertise, working together to solve problems, and putting team success first.		_			
Respected and valued divers	ity in team functioning.				
Understood and valued view members.	vs and opinions of other team				
Feedback to candidate:					
Assessment decision for this assessment activity:					
☐ Competent ☐ Not Yet Competent					
Candidate Signature:		Date:			
Assessor Signature:		Date:			

PRACTICAL DEMONSTRATION 3					
Candidate Name:					
Assessor Name:					
Qualification:	Certificate in Mid-Level Management				
Task:	Prepare an evaluation report				
Assessment Centre:					
Date of Assessment:					
Time of Assessment:					

Instructions:

Read and understand the directions carefully:

- this practical demonstration is based on the performance criteria from all or some of the units of competency in Mid-Level Management
- this assessment activity will be used to measure your underpinning skills
- you will have fifteen (15) minutes to familiarise yourself with the resources to be used
- you have one (1) hour to complete this demonstration

Procedure:

- observe and wear personal protective equipment (PPE) as required for the task to be performed
- read the specification information provided
- collect all materials needed to complete the task
- perform the task within the given time
- observe and follow all health and safety (OHS) requirements at all times

Job Specification Information:

This task may be completed in pairs with one candidate acting as employer and the other as employee.

- 1. Identify, read and interpret job specifications, drawings and other workplace documents.
- 2. Identify and collect required tools, equipment and material for task.
- 3. Inspect worksite for hazards and implement appropriate controls (if necessary).
- 4. Identify and collect appropriate PPE.
- 5. Identify production performance targets.
- 6. Explained performance evaluation process.
- 7. Conduct performance appraisal.
- 8. Provide performance appraisal feedback.
- 9. Complete performance appraisal and save (in Word).
- 10. Email performance appraisal to supervisor.
- 11. Clean and maintain the workplace.

Drawing, Plan, Diagram or Sketch:

Scenario:

Operator Nahida has been promoted to senior operator. Her average performance is 78% and normally she is not failing to achieve set production targets. She also obeys the rules and regulations of the

company. Her salary set as Tk. 12000.00 per month. She has been selected as the best operator of the year.

Prepare the evaluation report on the basis of above information and using below format. Consider other issues as you see fit.

XYZ Apparels

	Workers Evaluation Report					
Name:						
Designation:						
Card Number:						
Joining Date:						
Parameters		Highly satisfactory (15)	Satisfactory (10)	Average (5)	Poor (0)	
Production ef	ficiency					
Target achiev	ement					
Quality perfo	rmance					
Followed rule	s & regulations					
Regularity in	the work place					
Timeliness						
Behaviour						
Grading:			l	1		
90-105: Excelle	ent, 70-89: Good, 50	0-69: Moderate, below 49	9: Need improvem	ent.		
Signature:		_				
Name of super	visor:					
Resources Re	quired:					
Tools:	N/A					
Equipment:	Computer Internet					
Machinery:	N/A					
Materials:	Paper Pen					
PPE:	N/A					

PRACTICAL DEMONSTRATION 3 – OBSERVATION CHECKLIST					
Candidate Name:					
Assessor Name:					
Qualification:	Certificate in Mid-Level Managemen	t			
Task:	Prepare an evaluation report				
Assessment Centre:					
Date of Assessment:					
Instructions:	The tasks listed on the observation checklist of the practical demonstration will provide performance evidence of the candidate. Performance can be observed in an actual workplace or in a simulated working environment. If performance of particular tasks cannot be observed, you may ask the candidate to explain a procedure or enter into a discussion on the subject. The assessment activity (practical demonstration) should: If it industry requirements in which the assessment will be conducted Adhere, where possible, to reasonable adjustment practices ensure that suitable performance benchmarks are applied and explained to the candidate				
	OBSERVATION RECO	RD			
Performance Criteria		Place a ✓ to show if evidence has been demonstrated competently			
		Yes	No		
Workplace documents are interpreted correctly.					
Accessed specific and relevant information form appropriate sources.					
OHS policies and proce including personal prote	edures are applied in the workplace ctive equipment (PPE).				
Common safety issues a	are identified.				
Hazards and risks are id	lentified.				
Hazards and risks asses	ssment and controls are interpreted.				
Identified and followed s	afety signs and symbols.				
Identified tools and equi	pment required for task.				
Identified production per	formance targets.				
Explained performance	evaluation process.				
Conducted performance	appraisal.				
Provided performance a	ppraisal feedback.				
Completed performance	appraisal (in Word).				
Saved performance app	raisal in appropriate folder.				

Emailed performance apprais					
Cleaned and maintained work					
Conducted workplace interaction gather and convey information	ctions in courteous manner to n.				
Used appropriate medium to	transfer information and ideas.				
Recorded, translated and obe	eyed instructions.				
Performed responsibilities as	a team member.				
Performed tasks in accordance	ce with workplace procedures.				
Followed agreed reporting liprocedure.	nes as per standard operating				
Solved problems effectively implemented solution.	and evaluated outcome of the				
Identified other teammates' ta					
Encouraged the team three expertise, working together to team success first.					
Respected and valued divers					
Understood and valued view members.					
Feedback to candidate:					
Assessment decision for this assessment activity:					
☐ Competent ☐ Not Yet Competent					
Candidate Signature:		Date:			
Assessor Signature:		Date:			

ORAL QUESTIONS - INSTRUCTIONS					
Candidate Name:					
Assessor Name:					
Qualification:	Certificate in Mid-Level Management				
Unit of Competency					
Generic Competencies					
SEIP-RMG-MLM-01-G	Use basic mathematical concepts				
SEIP-RMG-MLM-02-G	Carry out workplace interaction				
SEIP-RMG-MLM-03-G	Operate in a team environment				
SEIP-RMG-MLM-04-G	Acquire basic IT skills				
Sector-specific Competenci	es				
SEIP-RMG-MLM-01-S	Understand the RMG business				
SEIP-RMG-MLM-02-S	Apply occupational health and safety (OHS) practice in the workplace				
SEIP-RMG-MLM-03-S	Perform measurements and calculations				
SEIP-RMG-MLM-04-S	Read and interpret sketches and drawings				
Occupation-specific Compe	tencies				
SEIP-RMG-MLM-01-O	Perform sewing machine operations				
SEIP-RMG-MLM-02-O	Develop plan and schedule				
SEIP-RMG-MLM-03-O	Develop knowledge of basic organisational structure				
SEIP-RMG-MLM-04-O	Show leadership in the workplace				
SEIP-RMG-MLM-05-O	Resolve conflict and assess risk				
SEIP-RMG-MLM-06-O	Evaluate production performance				
Assessment Centre:					
Date of Assessment:					
Time of Assessment:					
Instructions					

Instructions:

Read and understand the directions carefully:

- these oral questions are based on the performance criteria from all the units of competency in Certificate in Mid-Level Management
- oral questions are designed to enable additional assessment of your underpinning knowledge
- you should present your responses as directed by the assessor
- answer all the questions asked by the assessor as best as possible

	ORAL QUESTIONS					
Que	stion	Place a √in the appropriate box to show if evidence has been demonstrated competently				
		Yes	No			
1.	Who will you report to while working in your factory?					
2.	What is a suitable tool for adding, subtracting, multiplying and dividing?					
3.	If you hear the fire alarm in the factory, what should you do?					
4.	If you need an emergency first aid, who would you ask?					
5.	Name one duty and/or responsibility of a mid-level supervisor.					
6.	How many inches can you find in a professional measuring tape?					
7.	What sewing machine is the most commonly used in garment industry?					
8.	How would you identify woven fabric?					
9.	Name an operation where you need to use a single needle machine.					
10.	Name an operation where you need to use a double needle machine.					
11.	Name an operation where you need to use an over lock machine.					
12.	Where would you use feed of the arm machine?					
13.	What is the use of multi-needle machine?					
14.	What is the use of a button hole machine?					
15.	When is it necessary to use bar tack in pant?					
16.	What is the function of a button stitch machine?					
17.	Which machine can attach snap buttons and rivets?					
18.	Is sewing allowance the same for all types of machine?					
19.	What is the use of finished pattern on the sewing floor?					
20.	Which cutting machine is commonly used for bulk fabric cutting?					
21.	Why is numbering used in the cut panels?					
22.	Name two types of presser foot.					
23.	What benefits would you get if you used folders during sewing?					
24.	What the information should be included in an operation breakdown sheet?					
25.	Which grade is the best grade for an operator?					
26.	What is the best leadership style?					
27.	Which type of needle is appropriate for sewing on woven products?					
28.	Which type of quality faults will happen if the tension of thread is not perfect?					

29.	At least which level sh the oil tank of the mach	ould <mark>you</mark> maintain for oil lubrica nine?	[
30.	Why do you need to e workers?	valuate the production performa	nce of	[
31.	What is a PP meeting?			[
32.	What IT tool would you very swiftly?	u use to send and receive infor	mation	Γ		
33.	When did RMG busine	ss start in Bangladesh?				
34.	4. What are the major types of garment industries in Bangladesh?			Γ		
35. Who is the first line manager who can suggest/recommend promotion of a worker?			[
Feedback to candidate:						
Asse	ssment decision for this	assessment activity:				
□ Competent □ Not Yet Competent						
Cano	didate Signature:		Date	e:		
Assessor Signature:					·	·

General Guidelines For Effective Questioning

- Keep questions short and focused on one key concept
- Ensure that questions are structured
- Test the questions to check that they are not ambiguous
- Use `open-ended questions such as `what if...?' and `why...?' questions, rather than closed questions
- Keep questions clear and straight forward and ask one at a time
- Use words that the candidate is able to understand
- Look at the candidate when asking questions
- Check to ensure that the candidate fully understands the questions
- Ask the candidate to clarify or re-phrase their answer if the assessor does not understand the initial response
- Confirm the candidate's response by repeating the answer back in his/her own words
- Encourage a conversational approach with the candidate when appropriate, to put him or her at ease
- Use questions or statements as prompts for keeping focused on the purpose of the questions and the kind of evidence being collected
- Use language at a suitable level for the candidate
- Listen carefully to the answers for opportunities to find unexpected evidence
- Follow up responses with further questions, if useful, to draw out more evidence or to make links between knowledge areas
- Compile a list of acceptable responses to ensure reliability of assessments

Oral Questions (Optional) - Answers

Answers are highlighted in **bold** and *italics*.

	ORAL QUESTION	s
Ques	stion	Answer
1.	Who will you report to while working in your factory?	Supervisor
2.	What is a suitable tool for adding, subtracting, multiplying and dividing?	Calculator
3.	If you hear the fire alarm in the factory, what should you do?	Go outside by following the evacuation plan/isles marked and attend in the line at assembly point.
4.	If you need an emergency first aid, who would you ask?	First aider
5.	Name one duty and/or responsibility of a mid-level supervisor.	Follow the instruction of sewing supervisor
6.	How many inches can you find in a professional measuring tape?	60 inches
7.	What sewing machine is the most commonly used in garment industry?	Single needle machine
8.	How would you identify woven fabric?	By seeing the interlacement of the fabric
9.	Name an operation where you need to use a single needle machine.	Collar top stitch of shirt
10.	Name an operation where you need to use a double needle machine.	Front pocket top stitch of 5 pocket basic pant
11.	Name an operation where you need to use an over lock machine.	Side seam of 5 pocket basic pant
12.	Where would you use feed of the arm machine?	Inseam of pant or side seam of shirt
13.	What is the use of multi-needle machine?	Waist belt of pant or placket making of a shirt
14.	What is the use of a button hole machine?	To make the button hole
15.	When is it necessary to use bar tack in pant?	Mainly waist loops of the pant
16.	What is the function of a button stitch machine?	To attach the plastic buttons specially 2 or 4 holes
17.	Which machine can attach snap buttons and rivets?	Snap attach machine
18.	Is sewing allowance the same for all types of machine?	No
19.	What is the use of finished pattern on the sewing floor?	To do the marking of pocket or other places
20.	Which cutting machine is commonly used for bulk fabric cutting?	Straight knife cutting machine
21.	Why is numbering used in the cut panels?	To avoid shading problems
22.	Name two types of presser foot.	Zipper footPlastic foot
23.	What benefits would you get if you used folders during sewing?	Fast and quality production

24.	What the information should be included in an operation breakdown sheet?	Operation or process, types of machine, SMV
25.	Which grade is the best grade for an operator?	'A'
26.	What is the best leadership style?	Democratic
27.	Which type of needle is appropriate for sewing on woven products?	Sharp point needle
28.	Which type of quality faults will happen if the tension of thread is not perfect?	Improper tension on seam/seam puckering
29.	At least which level should you maintain for oil lubrication in the oil tank of the machine?	In between high and low
30.	Why do you need to evaluate the production performance of workers?	To find out their skill level and overall production efficiency
31.	What is a PP meeting?	Pre-production meeting (the meeting which is normally held before starting the production)
32.	What IT tool would you use to send and receive information very swiftly?	Email
33.	When did RMG business start in Bangladesh?	After the liberation war
34.	What are the major types of garment industries in	• Woven
	Bangladesh?	• Knit
		• Sweater
35.	Who is the first line manager who can suggest/recommend promotion of a worker?	Mid-level supervisor

		EVIDENCE SUMMARY SHEE	т			
Candidate Name:						
Assessor Name:						
Qualification:	Certi	ficate in Mid-Level Management				
Assessment Centre:						
Date(s) of Assessment:						
			ompete	ency and	d the me	thods engaged
Unit of Competency	Asse	essment Method		Com	oetent	Not Yet Competent
All units of competency comprising of the	Writt	en Test		[3	
qualification	Prac	tical Demonstration 1 (Set)		[-	
	Prac	tical Demonstration 2 (Set)		[-	
	ication: Certificate in Mid-Level Management issment Centre: in of Assessment: certormance of the candidate in the following unit or units of competency and the cess performance are as follows: If Competency Assessment Method Competency Written Test Practical Demonstration 1 (Set) Practical Demonstration 2 (Set) Practical Demonstration 3 (Set) Oral Questioning (optional) Insurance of a certificate will only be given to a candidate who has successfully stent for ALL units of competency. Recommendation Reassessment of Submission of additional documents Specify: if full Certificate is not met) ce candidate overall performance meet the required evidence/standard?					
	Oral	Questioning (optional)		1]	
			o has :	success	fully bee	n assessed as
		Recommendation				
Achievement (indicate to	tle of	Submission of addition documents	al R	eassess	ment	
Did the candidate overall p	erform	ance meet the required evidence	/stand	ard?	_ \	′es □ No
Overall Evaluation:		□ Competent □ N	ot Ye	t Comp	etent	
General Comments:						
Candidate Signature:			Date			
Assessor Signature:			Date			
Institution Manager Signature:			Date			

.....

CANDIDATES COPY

(Please presents this form when you claim your Certificate)

	ASSESSMENT RESULTS SUMMA	RY	
Qualification:	Certificate in Mid-Level Management.		
Name of Candidate:		Date:	
Name at Assessment Centre:		Date:	
Assessment Results:	□ Competent		
	□ Not Yet Competent		
Recommendation:	☐ Issuance of SOA (indicate title of SOA	A, if full ce	rtificate is not met)
	□ Submission of additional documents -	- specify:	
	☐ Reassessment - specify:		
Assessed by: (name and signature)		Date:	
Attested by: (name and signature):		Date	

Assessment Validation Map

This identifies how the assessment tools in this resource may assess:

- elements and performance criteria
- critical aspects of assessment
- skills and knowledge
- employability skills

Unit of Competency:	SEIP-RMG-MLM-01-G – Use basic mathematical concepts			
Flamout		Assessment Method		
Element		Written	Practical	Oral
Identify calculation re	equirements in the workplace.	1	A1-2	
			B1-2	
			C1-2	
Select appropriate calculation.	mathematical methods/concepts for the		A1-2	2
Calculation.			B1-2	
			C1-2	
3. Use tools and instru	ments to perform calculations.	18	A1-2	
			B1-2	
			C1-2	
Unit of Competency:	SEIP-RMG-MLM-02-G - Carry out workplace	ce interaction		
		Assessment Method		
Element		Asse	essment Me	thod
Element		Asse Written	Practical	thod Oral
	communication and etiquette.		Τ	
	communication and etiquette.		Practical	Oral
	communication and etiquette.		Practical A1-3	Oral
Interpret workplace of	communication and etiquette. Industrial workplace documents.		Practical A1-3 B1-3	Oral
Interpret workplace of		Written	Practical A1-3 B1-3 C1-3	Oral
Interpret workplace of		Written	A1-3 B1-3 C1-3	Oral
Interpret workplace of the control of the cont		Written	A1-3 B1-3 C1-3 A1-3 B1-3	Oral
Interpret workplace of the control of the cont	ace meetings and discussions.	Written	A1-3 B1-3 C1-3 A1-3 B1-3	Oral 4
Interpret workplace of the second secon	ace meetings and discussions.	Written 2, 18	A1-3 B1-3 C1-3 A1-3 B1-3 C1-3	Oral 4
Interpret workplace of the second secon	ace meetings and discussions.	Written 2, 18	A1-3 B1-3 C1-3 A1-3 B1-3 C1-3	Oral 4

Element		Asse	essment Me	thod	
Element		Written	Practical	Oral	
Identify team goals a	and work processes.	11	A2-3 B2-3 C2-3	5, 35	
2. Identify own role and	d responsibility within team.	4			
3. Communicate and co-operate with team members.		12	A2, B2, C2	1 , 31	
4. Practice problem-so	lving within the team.	11 A2-3 B2-3 C2-3			
Unit of Competency:	SEIP-RMG-MLM-04-G – Apply basic IT skil	ls			
Element		Asse	Assessment Method		
Liement		Written	Practical	Oral	
1. Identify and use mos	st commonly used IT tools.	14	A2-3 B2-3 C2-3		
2. Understand computer operations.		15	A2-3 B2-3 C2-3		
Work with word processing application.			A2-3 B2-3 C2-3		
4. Access email and se	earch the internet.		A2-3 B2-3 C2-3	32	
Unit of Competency:	SEIP-RMG-MLM-01-S – Explore the history	of RMG Se	ector		
Element		Asse	essment Method		
Element		Written	Practical	Oral	
Examine the background	ound of RMG sector.			33	
2. Identify major indust	ries of RMG sector.			34	
3. List prime local and	export markets.	16			
Unit of Competency:	SEIP-RMG-MLM-02-S – Apply occupationa in the workplace	I health and	safety (OHS	S) practice	

Element		Assessment Method			
Element		Written	Practical	Oral	
1. Identify OHS policies	s and procedures.	5	A1-3		
			B1-3		
			C1-3		
2. Apply personal healt	h and safety practices.	3, <mark>5</mark>	A1-3		
			B1-3		
			C1-3		
3. Report hazards and risks.			A1-3		
			B1-3		
			C1-3		
4. Respond to emerger	ncies.			3, <mark>4</mark>	
Unit of Competency:	SEIP-RMG-MLM-03-S – Carry out measure	ements and	calculations		
		Asse	essment Me	thod	
Element		Written	Practical	Oral	
Plan and prepare.			A1-3		
			B1-3		
			C1-3		
2. Obtain measurements.			A1, B1, C1	6	
3. Perform calculations			A1-3		
			B1-3		
			C1-3		
Unit of Competency:	SEIP-RMG-MLM-04-S – Read and interpre	t sketches	and drawings	3	
Element		Asse	essment Me	thod	
Liement		Written	Practical	Oral	
Interpret information	and specifications.	25	A1-2	24	
			B1-2		
			C1-2		
2. Read and interpret s	ketches and drawings.		A1, B1, C1	21	
Unit of Competency:	SEIP-RMG-MLM-01-O – Perform sewing m	achine oper	ration		
Element		Asses	ssment Evid	lence	
Element		Written	Practical	Oral	

Identify operation flo	w chart.	21	A2, B2, C2	12, 18, 19, 23, 28, 29	
2. Identify garments ar	nd garment parts.	6, 17	A1-2 B1-2 C1-2	8, 15	
3. Identify sewing mac	hines.	7, 20	A1, B1, C1	7, 20, 22, 27	
4. Operate sewing made	chines.		A1, B1, C1	9, 10, 11, 13, 14, 16, 17	
Unit of Competency:	SEIP-RMG-MLM-02-O – Develop plan and	schedule			
Element		Asse	essment Me	thod	
Liomone		Written	Practical	Oral	
Identify goal and targ	gets.		A2-3 B2-3 C2-2		
2. Perform planning an	d scheduling.	19	A2-3 B2-3 C2-2		
Unit of Competency:	SEIP-RMG-MLM-03-O – Develop knowledg	e of basic o	rganisationa	al structure	
		Assessment Method			
Element		Written	Practical	Oral	
Identify production c	lepartments.	8, 21			
2. Identify non-product	ion departments.	9, 22			
Unit of Competency:	SEIP-RMG-MLM-04-O – Show leadership in	n the workp	lace		
		Assessment Method			
Element		Written	Practical	Oral	
Develop and facilitate	re team cohesion.	10, 23	A2-3 B2-3 C2-3	26, 31	
2. Communicate inform	nation.	13	A2-3 B2-3 C2-3	31	

Unit of Competency:	SEIP-RMG-MLM-05-O – Resolve conflict and assess risk			
Florida		Assessment Method		thod
Element		Written	Practical	Oral
1. Identify and resolve	conflict.	13		
2. Assess risk and mal	ke decision.	24		
Unit of Competency:	SEIP-RMG-MLM-06-O – Evaluate production	n performa	nce	
Florida		Assessment Method		
Element				
		Written	Practical	Oral
Mentor personnel.		Written	Practical A3	Oral 35
Mentor personnel.		Written		
Mentor personnel.		Written	A3	
 Mentor personnel. Evaluate performance 	ce.	Written	A3 B3	35
	ce.	Written	A3 B3 C3	35